

# Coordinated Entry

A system for individuals and families experiencing or at imminent risk of homelessness

Access the Coordinated Entry system by calling  
**2-1-1** to speak with an Information and Referral Specialist.

## Who is eligible?

Individuals or families experiencing literal or imminent homelessness are eligible for Coordinated Entry.

***Literally homeless:*** A person who is sleeping outside, in a shelter, or somewhere not meant for human habitation. Persons who are literally homeless will be referred to a Resource Navigator.

***Imminently homeless:*** A person who will be losing the housing they currently have in 14 days or less. Persons who are imminently homeless will be referred to a Prevention Navigator.

The Navigator will receive the referral from 2-1-1 and contact you to set up an appointment.



Eligible households can access Coordinated Entry for homeless prevention and housing assistance through uniform screening, assessment, and prioritization. Support is provided to access resources and to develop action plans to address identified needs. Immediate housing resources are limited.

Dial 2-1-1 from anywhere in Washington State to receive information about resources and services available in your area. There are several Coordinated Entry service sites throughout Snohomish County and walk-in services may be available depending on location. 2-1-1 can provide information about the Coordinated Entry service location nearest to you. *Public health recommendations may limit in-person services.*



Snohomish County

Coordinated Entry supports the purpose of Snohomish County's Continuum of Care and its governing board, the Partnership to End Homelessness. For more information, visit:

<https://snohomishcountywa.gov/2191/PEH-CoC-Board>

# Frequently Asked Questions

## **Can I use Coordinated Entry to get immediate placement into a housing program?**

Unfortunately, no. There are very limited Snohomish County housing programs available for those who need it. Many community housing resources are not filled through Coordinated Entry. These include emergency shelter, affordable housing, senior and disabled housing, Section 8 programs, and chemical dependency treatment-based housing programs. Coordinated Entry will allow you to meet with a Navigator to determine whether you are eligible for specific housing programs and other possible resources and housing solutions.

## **Can a Navigator tell me how long it will take to get housing through a certain program?**

No. All of the housing programs served through Coordinated Entry are NOT accessed on a “first come, first served” basis. Households are prioritized for programs based on an assessment. Some households will be placed before others, regardless of who contacts Coordinated Entry first. The best course of action is to work with your Navigator to identify solutions outside of the homeless housing system.

## **Do navigation services vary from agency to agency?**

No. While some agencies serve specific populations, all Coordinated Entry agencies follow the same policies and procedures. All Navigators utilize the same screening tool to assess your needs. Navigators will work with you to identify and resolve barriers to housing stability by providing direct referrals to tailored services.

