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Snohomish County IT Recognized in National Digital Counties Award

EVERETT, Wash., July 15, 2021 — The Center for Digital Government (CDG) and the National Association of Counties (NACo) announced the winners of the 19th annual Digital Counties Survey.

For the second year in a row, Snohomish County, Wash., was ranked third in its population category. The county's strategic IT plan aims to move the county forward in the areas of cybersecurity, customer service and modernization. The updated three-year strategic plan, published in February 2021, was developed in alignment with the county's continuous improvement program, commonly referred to as STEP (Service, Technology, Excellence Program).

"The coronavirus pandemic underscored the urgent need for bold, cutting-edge approaches to serving our residents, and technology has played a major role," said NACo Executive Director Matthew Chase. "This year's Digital Counties Survey winners have demonstrated true leadership when it was needed the most. We applaud their innovation and expertise in leveraging technology to achieve county goals."

Snohomish County IT has taken a leadership role in security education and training — resulting in a 92 percent decline in clicks on phishing email tests over a three-year span — and cybersecurity education will remain a priority.

[Digital Counties 2021: Winners Pivot from Response to Recovery \(govtech.com\)](https://www.govtech.com/news/digital-counties-2021-winners-pivot-from-response-to-recovery)

About Snohomish County

Snohomish County is the third largest county in the State of Washington by population and is the second fastest growing county in the country. Snohomish County is home to the largest manufacturing facility in the world and is one of the top tourist destinations in the region. From the waves of Puget Sound to the ice fields of Glacier Peak, Snohomish County has diverse ecosystems, while also being home to a thriving agriculture industry and dynamic urban centers. Learn more at: <http://www.snohomishcountywa.gov>

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