

## Who to Call

The following contact information is provided as a courtesy based on the most **common** complaints that are received but **not handled** by PDS Code Enforcement.

*Please report your complaint **directly** to the department, agency, or city that handles your specific concern(s).*

### Common Complaint Topics

<p><b><i>Is my complaint in <u>unincorporated</u> Snohomish County?</i></b>  Before filing your investigation request, <b>verify</b> that the violation address is within our jurisdiction for enforcement.</p> <p><b><i>City Code Enforcement</i></b>  If the address of the alleged violation is <b>not</b> within unincorporated Snohomish County, it may be under the jurisdiction of one of these cities.</p>	<p><a href="#">PDS Map Portal</a>  <a href="#">Property Summary Search</a></p> <p><a href="#">City of Bothell Code Enforcement</a>  <a href="#">City of Brier Code Enforcement</a>  <a href="#">City of Lynnwood Code Enforcement</a>  <a href="#">City of Everett Code Enforcement</a>  <a href="#">City of Snohomish Code Enforcement</a>  <a href="#">City of Marysville Code Enforcement</a></p>
<p><b><i>Air Quality</i></b>  Report air quality issues to the Puget Sound Clean Air Agency.</p>	<p><a href="#">Puget Sound Clean Air</a></p>
<p><b><i>Airplane Noise &amp; Aircraft-Related Concerns</i></b>  For concerns regarding noise from airplanes, low- flying aircraft, or other aircraft-related complaints, contact the airport directly.</p>	<p><a href="#">Harvey Field</a>  <a href="#">Paine Field</a></p>
<p><b><i>Animal and Wildlife Complaints</i></b>  Domestic animals  Wildlife - species and habitats</p>	<p><a href="#">Animal Services</a>  <a href="#">WDFW</a></p>
<p><b><i>Burning or Smoke</i></b></p>	<p><a href="#">Department of Ecology</a></p>
<p><b><i>Civil Issues</i></b>  Civil issues are not enforced by Code Enforcement and should be handled between you and your neighbor(s).</p>	<p>Overgrown yards, bushes, and landscaping.   <b>Private road</b> disputes.</p>



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[Website](#) | 425-388-3650

	<p><b>HOA rules</b>—we do not enforce HOA rules/CCR's.</p> <p><b>Property line, private road, and easement</b> disputes.</p> <p><b>Fence location</b> disputes. See <a href="#">Assistance Bulletin #6</a> for details.</p> <p><b>Neighbors building or working</b> on your property without permission.</p> <p><b>Trespassing</b> by a neighbor (contact the <a href="#">Sheriff's Office</a>).</p>
<p><b>Code, Zoning, and Permitting Questions</b> Before filing your complaint, contact our <a href="#">Ask a Permit Tech</a> team for <b>code, zoning, and permit-related questions</b> such as <i>What does the code allow? What zone am I in? What are my setbacks? What requires a permit? Is there a permit for this work?</i></p> <p><b>Note:</b> <i>If the alleged violation has <b>current</b> permits on file, please call 425-388-3311 and ask to speak with the inspector for that project. Code Enforcement does <b>not</b> investigate complaints on properties with current permits.</i></p>	<p><a href="#">Ask a Permit Tech Project or permit status PDS Map Portal</a></p>
<p><b>Covid-19 Violations</b> Code Enforcement does not handle Covid-19 violations by individuals, groups, or businesses. Refer to the following links for more information and to report violations.</p>	<p>Report to <a href="#">WA State</a> Report to <a href="#">L&amp;I Health District</a> Information</p>
<p><b>Drug Activity</b> Report suspicious activity to the Sheriff's office.</p>	<p><a href="#">Sno Co Sheriff's Office</a></p>
<p><b>Garbage and Waste</b> Contact the Health District for the following:  Uncontained putrescible garbage or excessive amounts of animal waste that attracts flies or rodents.</p>	<p><a href="#">Health District</a></p>



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<p>Illegal dumping on private or public property without the owner's permission.</p> <p>Burning of non-vegetative materials.</p> <p>Improper hazardous waste handling and storage.</p>	
<p><b><i>Hazardous Waste Storage – Improper Handling</i></b> Contact the Health District regarding the following issues:</p> <p>Antifreeze</p> <p>Gasoline</p> <p>Oil-based paints</p> <p>Pesticides</p> <p>Solvents</p> <p>Waste oil</p>	<p><a href="#">Health District</a></p>
<p><b><i>Homeless Encampments &amp; Squatters</i></b> Contact the Sheriff's Office for concerns about homeless encampments and squatters.</p>	<p><a href="#">Sno Co Sheriff's Office</a></p>
<p><b><u>Illegal Dumping</u></b> In or near a <b>body of water</b>, call Surface Water Management.</p> <p><b>Adjacent to a roadway</b>, call Road Maintenance.</p> <p>On <b>public or private property</b>, call Health District.</p>	<p>SWM   425-388-6481</p> <p>Rm   425-388-7500</p> <p>HD   425-339-5250</p>
<p><b><i>Landlord/Tenant Issues</i></b> Contact the Landlord/Tenant's Union for:</p> <p><b>Disputes</b> with your landlord.</p> <p><b>Repairs</b> that need to be done in your unit/apartment.</p> <p>Complaints or concerns about your <b>lease or rental agreement</b>.</p>	<p>Landlord/Tenant's Union 425-339-1335</p> <p><a href="#">Residential Landlord/Tenant Resources</a></p>



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<p><b>Forest Practices – Permits</b> Contact DNR to find out if someone has a Forest Practices Permit or make a complaint about a property that has an FPA permit.</p> <p><i>Note: Properties that have a DNR permit are not under the jurisdiction of Sno Co PDS for Code Enforcement. Report your concerns to DNR.</i></p>	<p><a href="#">Department of Natural Resources</a></p>
<p><b>Noise – Public Disturbance</b> Contact the Sheriff's Office regarding <b>construction noise</b> outside of allowable hours, <b>loud music and neighbors, loud car exhaust, barking dogs, etc.</b></p>	<p><a href="#">Sno Co Sheriff's Office</a></p>
<p><b>Parking &amp; Abandoned Vehicles</b> For complaints about abandoned vehicles on the <b>side of the road or within easements</b>, contact the Sheriff's Office.</p>	<p><a href="#">Sno Co Sheriff's Office</a></p>
<p><b>Rats and Other Pests</b></p>	<p><a href="#">Health District</a></p>
<p><b>Septic Systems</b> For all concerns regarding septic systems (new, existing, or the lack of a septic system, contact the Health District.</p>	<p><a href="#">Health District</a></p>
<p><b>Sewage – Illicit Discharge</b></p>	<p><a href="#">Health District</a></p>
<p><b>Speeding Cars</b> Contact the Sheriff's Office regarding speeding cars in your neighborhood or other areas.</p>	<p><a href="#">Sno Co Sheriff's Office</a></p>
<p><b>Trespassing</b> <b>Neighbors working on your property without permission</b> or other trespassing concerns is handled by the Sheriff's Office.</p>	<p><a href="#">Sno Co Sheriff's Office</a></p>
<p><b>Wells</b></p>	<p><a href="#">Department of Ecology</a></p>

## Other City, Department & Agency Contact Information

<p><u><a href="#">Department of Ecology</a></u></p>	<p><u><a href="#">Wells</a></u>  <u><a href="#">Burning or Smoke</a></u></p>
<p><u><a href="#">Department of Natural Resources</a></u></p>	<p><u><a href="#">Forest Practices</a></u></p>
<p><u><a href="#">Health District</a></u></p>	<p><u><a href="#">Report</a></u> garbage, sewage or vector complaints</p> <p>Septic system problems</p> <p>Septic <u><a href="#">records</a></u> (as-builts)</p> <p><u><a href="#">Illicit sewage discharge</a></u></p> <p><u><a href="#">Rodents and pests</a></u></p> <p><u><a href="#">Garbage and waste</a></u></p> <p><u><a href="#">Hazardous Waste</a></u></p>
<p><u><a href="#">Public Works</a></u></p>	<p><u><a href="#">Obstructions in ROW</a></u></p> <p><u><a href="#">Street and traffic signs and signals</a></u></p> <p><u><a href="#">Public road</a></u> drainage and maintenance issues.</p> <p>Water retention or runoff</p>
<p><u><a href="#">Surface Water Management</a></u></p>	<p>Water quality concerns</p> <p>River flooding or erosion</p> <p>Drainage problems</p> <p>Streams, lakes or wetlands</p>



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	Urban <a href="#">drainage</a> issues
<b><i>Puget Sound Clean Air Agency</i></b>	
Air quality, asbestos, burning, odor nuisance, and other air quality concerns.	<a href="#">Puget Sound Clean Air Agency</a>
<b><i><a href="#">Sno Co Sheriff</a></i></b>	
Contact the Sheriff's Office regarding these concerns.	Public disturbance <b>noise</b> (loud music and neighbors, after-hours construction noise, etc.)  <a href="#">Parking</a> on <b>easements</b> or <b>side of road</b> .  <a href="#">Speeding</a> in neighborhoods or other areas.  Reports of <b>drug activity</b> .  <b>Squatters</b> .  <b>Homeless</b> encampments.  <a href="#">Abandoned vehicles</a> in right-of-way, on public property or on side of road.  <b>Trespassing by neighbors</b> (or any other type of trespassing).