

Who to Call

The following contact information is provided as a courtesy based on the most **common** complaints that are received but **not handled** by PDS Code Enforcement.

*Please report your complaint **directly** to the department, agency, or city that handles your specific concern(s).*

Common Complaint Topics

<p><i>Is my complaint in <u>unincorporated</u> Snohomish County?</i> Before filing your investigation request, verify that the violation address is within our jurisdiction for enforcement.</p> <p><i>City Code Enforcement</i> If the address of the alleged violation is not within unincorporated Snohomish County, it may be under the jurisdiction of one of these cities.</p>	<p>PDS Map Portal Property Summary Search</p> <p>City of Bothell Code Enforcement City of Brier Code Enforcement City of Lynnwood Code Enforcement City of Everett Code Enforcement City of Snohomish Code Enforcement City of Marysville Code Enforcement</p>
<p><i>Air Quality</i> Report air quality issues to the Puget Sound Clean Air Agency.</p>	<p>Puget Sound Clean Air</p>
<p><i>Airplane Noise & Aircraft-Related Concerns</i> For concerns regarding noise from airplanes, low- flying aircraft, or other aircraft-related complaints, contact the airport directly.</p>	<p>Harvey Field Paine Field</p>
<p><i>Animal and Wildlife Complaints</i> Domestic animals Wildlife - species and habitats</p>	<p>Animal Services WDFW</p>
<p><i>Burning or Smoke</i></p>	<p>Department of Ecology</p>
<p><i>Civil Issues</i> Civil issues are not enforced by Code Enforcement and should be handled between neighbor(s).</p>	<p>Overgrown yards, bushes, and landscaping.</p>



Snohomish County

PDS Code Enforcement

[Website](#) | 425-388-3650

	<p>Private road disputes.</p> <p>HOA rules—we do not enforce HOA rules/CCR's.</p> <p>Property line, private road, and easement disputes.</p> <p>Fence location disputes. See Assistance Bulletin #6 for details.</p> <p>Neighbors building or working on your property without permission.</p> <p>Trespassing by a neighbor (contact the Sheriff's Office).</p>
<p>Code, Zoning, and Permitting Questions Before filing your complaint, contact our Ask a Permit Tech team for code, zoning, and permit-related questions such as <i>What does the code allow? What zone am I in? What are my setbacks? What requires a permit? Is there a permit for this work?</i></p> <p>Note: <i>If the alleged violation has current permits on file, please call 425-388-3311 and ask to speak with the inspector for that project. Code Enforcement does not investigate complaints on properties with current permits.</i></p>	<p>Ask a Permit Tech Project or permit status PDS Map Portal</p>
<p>Covid-19 Violations Code Enforcement does not handle Covid-19 violations by individuals, groups, or businesses. Refer to the following links for more information and to report violations.</p>	<p>Report to WA State Report to L&I Health District Information</p>
<p>Drug Activity Report suspicious activity to the Sheriff's office.</p>	<p>Sno Co Sheriff's Office</p>
<p>Garbage and Waste Contact the Health District for the following: Uncontained putrescible garbage or excessive amounts of animal waste that attracts flies or rodents.</p>	<p>Health District</p>



Snohomish County

PDS Code Enforcement

[Website](#) | 425-388-3650

<p>Illegal dumping on private or public property without the owner's permission.</p> <p>Burning of non-vegetative materials.</p> <p>Improper hazardous waste handling and storage.</p>	
<p><i>Hazardous Waste Storage – Improper Handling</i> Contact the Health District regarding the following issues:</p> <p>Antifreeze</p> <p>Gasoline</p> <p>Oil-based paints</p> <p>Pesticides</p> <p>Solvents</p> <p>Waste oil</p>	<p>Health District</p>
<p><i>Homeless Encampments & Squatters</i> Contact the Sheriff's Office for concerns about homeless encampments and squatters.</p>	<p>Sno Co Sheriff's Office</p>
<p><u>Illegal Dumping</u> In or near a body of water, call Surface Water Management.</p> <p>Adjacent to a roadway, call Road Maintenance.</p> <p>On public or private property, call Health District.</p>	<p>SWM 425-388-6481</p> <p>Public Works RM 425-388-7500</p> <p>Sno HD 425-339-5250</p>
<p><i>Landlord/Tenant Issues</i> Contact the Landlord/Tenant's Union for:</p> <p>Disputes with your landlord.</p> <p>Repairs that need to be done in your unit/apartment.</p>	<p>Landlord/Tenant's Union 425-339-1335</p> <p>Residential Landlord/Tenant Resources</p>



Snohomish County

PDS Code Enforcement

[Website](#) | 425-388-3650

Complaints or concerns about your lease or rental agreement .	
Forest Practices – Permits Contact DNR to find out if someone has a Forest Practices Permit or make a complaint about a property that has an FPA permit. <i>Note: Properties that have a DNR permit are not under the jurisdiction of Sno Co PDS for Code Enforcement. Report your concerns to DNR.</i>	Department of Natural Resources
Noise – Public Disturbance Contact the Sheriff’s Office regarding construction noise outside of allowable hours, loud music and neighbors, loud car exhaust, barking dogs, etc.	Sno Co Sheriff’s Office
Parking & Abandoned Vehicles For complaints about abandoned vehicles on the side of the road or within easements , contact the Sheriff’s Office.	Sno Co Sheriff’s Office
Rats and Other Pests	See the Snohomish Health District for additional resources.
Septic Systems For all concerns regarding septic systems (new, existing, or the lack of a septic system, contact the Health District.	Health District
Sewage – Illicit Discharge	Health District
Speeding Cars Contact the Sheriff’s Office regarding speeding cars in your neighborhood or other areas.	Sno Co Sheriff’s Office
Trespassing Neighbors working on your property without permission or other trespassing concerns is handled by the Sheriff’s Office.	Sno Co Sheriff’s Office



Snohomish County

PDS Code Enforcement

[Website](#) | 425-388-3650

Wells	Department of Ecology
--------------	---------------------------------------

Other City, Department & Agency Contact Information

Department of Ecology	Wells Burning or Smoke
Department of Natural Resources	Forest Practices
Health District	Report garbage, sewage or vector complaints Septic system problems Septic records (as-builts) Illicit sewage discharge Rodents and pests Garbage and waste Hazardous Waste
Public Works	Obstructions in ROW Street and traffic signs and signals Public road drainage and maintenance issues. Water retention or runoff
Surface Water Management	Water quality concerns River flooding or erosion



Snohomish County

PDS Code Enforcement

[Website](#) | 425-388-3650

	<p>Drainage problems</p> <p>Streams, lakes or wetlands</p> <p>Urban drainage issues</p>
<i>Puget Sound Clean Air Agency</i>	
Air quality, asbestos, burning, odor nuisance, and other air quality concerns.	Puget Sound Clean Air Agency
<i>Sno Co Sheriff</i>	
Contact the Sheriff's Office regarding these concerns.	<p>Public disturbance noise (loud music and neighbors, after-hours construction noise, etc.)</p> <p>Parking on easements or side of road.</p> <p>Speeding in neighborhoods or other areas.</p> <p>Reports of drug activity.</p> <p>Squatters.</p> <p>Homeless encampments.</p> <p>Abandoned vehicles in right-of-way, on public property or on side of road.</p> <p>Trespassing by neighbors (or any other type of trespassing).</p>