



compasshealth.org
PO Box 3810
Everett, WA 98213

Making a referral to Compass Health

Who is eligible for outpatient services?

Individuals with a Medicaid Plan through one of the Washington State Apple MCOs. Specific to Snohomish County, we also have a grant to provide treatment to individuals under the age of 21 who have disclosed sexual or physical abuse, and their non-offending family members, regardless of funding (Medicaid, insurance, unfunded) within our CAP program.

How do I refer someone to outpatient services at Compass Health?

Option A – call our Access Screeners Monday-Friday, 8:30 – 5pm to make a referral.

- 844-822-7609 or 425-349-8200

Option B – complete the online referral form, and the Access Screener will call you back within one business day.

- <http://www.compasshealth.org/services/how-to-access-services/on-line-referral-form/>

What services are available now that my local office has closed?

Compass Health offers telehealth services for individuals who have a device (smartphone, tablet or computer with camera) and access to the internet. This includes the initial assessment.

Individuals who do not have access to in-home telehealth options can be seen at the nearest Compass Health location, either in person in one of our larger rooms that allows for social distancing, or via one of our Care Bridge rooms, where the client can participate in a telehealth visit with their provider using our equipment.

We have temporarily put a hold on our Open Access model to better manage lobby density. All assessment appointments, whether in person or via telehealth, are scheduled. We are not currently accepting walk-ins.

