Choosing a Septic System Provider

Company: _____

Contact: _____

Address: _____

Phone: _____

The Snohomish Health District maintains an online list of certified providers including pumpers and monitoring and maintenance specialists. Visit http://www.snohd.org/164/Septic-Contractors to learn more.

We recommend contacting at least three providers certified for your system type. Their answers will enable you to select the provider that best suits your needs. We suggest you locate your septic tank before calling the provider.

Questions to ask:	Answers / Notes:
➢ **Do you conduct inspections of** *(insert your system type)*?	_____
➢ **If so, what is included in an inspection?** *Compare to example inspection report*	_____
➢ **What is the cost of an inspection?**	_____
➢ **Does this cost include digging out septic lids?**	_____
o **If not, do you charge by the foot?**	_____
o **If not, how much do you charge to dig out:**	_____
▪ **1 or 2 septic tank lids**	_____
▪ **Pump tank lid** *(if you have one)*	_____
➢ **Do you charge extra to clean the baffle filter** *(if present)***?**	_____
➢ **What is the cost of a pump-out if needed?**	_____
➢ **Does this cost include dumping fees? Where do you discharge the septage (waste material removed from the tank)?**	_____
➢ **If the septic tank has not been maintained properly or pumped on a routine basis, is there an additional charge?** *Some service providers may charge for the extra water and time required to pump a tank that has been neglected.*	_____
➢ **Does this cost include a pump-out of the tank? If not, what is the charge of this service?** *If your septic system has a pump tank, it should be pumped along with your septic tank, rinsed with a hose, and pumped dry. If the pump tank is very full, the service provider may charge an extra fee.*	_____
➢ **Are you able to pump from long distances or along slopes? Is there an additional charge?** *If your septic tank is located a long distance from where the pumper's truck can access the tank, or if you require pumping up a steep slope, provide the distance and/or elevation between the septic tank and the location where the pumper's truck can obtain access. The pumper will determine if the truck can provide this type of service, and estimate an additional charge, if appropriate.*	_____