COVID 19 Response and Resources
Snohomish County
7/1/2020

General Information

Washington State Coronavirus Response (COVID-19)
https://coronavirus.wa.gov/

Snohomish Health District
http://www.snohd.org/

Snohomish County Quarantine Site
Snohomish Health District has confirmed that access to the Snohomish County Quarantine Center that opened April 1st at the Angel of the Winds arena is exclusively through physicians who make direct referrals to the Snohomish Health District. The Quarantine Center is intended to provide a safe location for people 18 and older to get healthy who can’t self-quarantine at home or are currently experiencing homelessness.

Anyone who is showing symptoms related to COVID-19 and/or states that they have been exposed to someone who is believed positive for COVID-19, should first be guided to an emergency room or a medical clinic. And as you likely know, clinics and emergency rooms are asking that people call first.

Once a medical evaluation is complete and the physician determines an individual presents with symptoms that warrant access to the quarantine center, the physician will coordinate with the Snohomish Health District for access to the quarantine center. Physicians across the county have been made aware of this process by the health district.

211
Dial 2-1-1 or toll free at: 1-800-223-8145
North Sound 2-1-1 is receiving a high volume of calls concerning COVID-19 in addition to our typical calls looking for resources. We are aware of the concerns that individuals are facing about their health, jobs, and day to day living. New resources that serve individuals affected by COVID-19 are developing rapidly and we remain committed to getting our callers connected to those services that may better their lives.

The Care Crisis line and Chat are both up and running for immediate assistance. The Food Banks are open and providing food according to USDA and WSDA guidance and experiencing increased demand.
Carnegie Resource Center – Connect by Phone
(425) 285-7700
Monday through Friday, 8:00-4:30

Disaster Distress Helpline
Call us: 1-800-985-5990
Text: “TalkWithUs” to 66746
Visit: https://www.samhsa.gov/find-help/disaster-distress-helpline

COVID 19 Information
(800) 525-0127
Washington State Department of Health – Coronavirus Information

:::NEW::: Snohomish and Island CLC Hardship Fund
http://www.snolabor.org/hardship/index.html
The Snohomish and Island County Labor Council Hardship Fund supports union members and families in times of need. The emergency fund is limited to $500 dollars per calendar year and can help with many different needs such as: food, gas, phone, utilities, rent, and other items on a case by case basis.

:::NEW::: How Can I Stay Safe When Going Grocery Shopping?
https://coronavirus.wa.gov/information-for/you-and-your-family/how-can-i-stay-safe-when-going-grocery-shopping

Washington State Governor’s Office
https://www.governor.wa.gov/
COVID-19 resources page
Inslee extends proclamation protecting high-risk workers

Senator Patty Murray CARES Act News
Housing News
Tribal Support News
https://medium.com/@PattyMurray/the-cares-act-federal-support-for-washington-state-tribes-5522055b0376
Assistance for Families and Workers News
https://medium.com/@PattyMurray/the-cares-act-assistance-for-families-workers-direct-payments-and-unemployment-benefits-74d23be7bdfa
Small Business Support News
https://medium.com/@PattyMurray/the-cares-act-support-for-washington-states-small-businesses-ec88aa42e148
Recovery Rebates

Congressman Rick Larsen
Unemployment

Employment Security Department
https://www.esd.wa.gov/
Washington State Employment Security Department has programs designed to help individuals and employers during this unprecedented time.

Unemployment Benefit Eligibility Checker

Daily Webinar: Introduction to Unemployment Insurance
Register here:
https://esd.wa.gov/newsroom/introduction-to-unemployment-insurance-public-webinar

Paid Family & Medical Leave
https://paidleave.wa.gov/

Paid Sick Leave

COVID-19 Reference Guide

General Information for workers impacted by Coronavirus

Multi-lingual Assistance with Unemployment Claims:
Call 425-977-6404 or email according to the links below;
1/ vpolovina@everettcc.edu (Bosnian)
2/ vkuno@everettcc.edu (Vietnamese)
3/ ccarbajah@everettcc.edu (Spanish)
4/ ichop@everettcc.edu (Russian)
5/ thibell@everettcc.edu (Vietnamese)
6/ dayouni@everettcc.edu (Arabic/French)
7/ arahman@everettcc.edu (Farsi, Pasto)
8/ lbaydak@esd.wa.gov (Russian)
9/ taphkas@esd.wa.gov (chuukese)
WorkSource
(833) 572-8400
https://www.worksourcewa.com/
WorkSource Snohomish County is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Washington Relay 711.

WorkSource Strategies for Success online
Monday – Thursday, 9:00 – 12:00
Courses geared toward job search

Bartender Emergency Assistance Program
https://www.usbgfoundation.org/beap?fbclid=IwAR0r0I7xQkYI0lh0uYbPCPFP35LnizbYHdvzvSQ36wl5ZGoW8zfdLcZkXA

Snohomish County COVID19 Mutual Aid Group
https://docs.google.com/forms/d/11d8yI5_igmXZ_qnPR3_HtDucNEXybsE9_pAKU56g-k/viewform?ts=5e77f2b6&edit_requested=true
A grass roots group supporting our most vulnerable neighbors during the COVID19 crisis: immigrant and refugee communities, the elderly, communities of color, our indigenous neighbors, LGBTQ+ folks, the poor, under-employed, or unemployed, those with disabilities/compromised immune systems, families of incarcerated or detained folks, and any other marginalized people.

Employment

Businesses that are hiring during COVID-19:
https://blog.aboutamazon.com/operations/amazon-opening-100000-new-roles
https://jobs.kroger.com/qfc/go/QFC/571500/#job-table
https://careers.walmart.com/
https://www.worksourceskc.org/critical-job-opportunities
https://www.homedepotretailjobs.com/

UFC 21
https://www.ufcw21.org
UFCW 21 is the largest private-sector union in Washington, with over 44,000 members working in grocery store, retail, health care, meat processing and other industry.

Small Business Assistance

US Chamber of Commerce – Emergency Loans for Small Business and Nonprofits
City of Everett to launch $1 million grant program to aid Everett small businesses and nonprofits

Marysville CARES Small Business Grant Program
https://www.marysvillewa.gov/434/Community-Development-Block-Grants

DSHS

**Applying for Benefits of Connecting with DSHS Representatives**
https://www.washingtonconnection.org/home/
877-501-2233

**Disaster Cash Assistance Program COVID-19 Response (DSHS)**
https://www.washingtonconnection.org/home/
877-501-2233
Effective April 17, 2020, the Economic Services Administration will start administering a Disaster Cash Assistance Program (DCAP), during the duration of the COVID-19 emergency. This policy change will provide assistance for one month to Washington families and people without children who are not eligible for other cash programs and who meet the income and resource limits of the program. People can apply for assistance by calling the Customer Service Contact Center at 877-501-2233 or by applying online at WashingtonConnection.org.

DSHS has partnered with the Department of Health and Washington 2-1-1 to add an option for callers to the COVID-19 Call Center (888-856-5691) that allows loved ones of someone in DSHS’ care to learn what is happening at various facilities around the state.

**Aging and long-term support**
The Aging and Long-Term Support Administration is committed to the safety and well-being of residents and staff at every long-term care facility in Washington. We are also committed to helping families with loved ones in a long-term care facility get accurate and timely information.

**DSHS Cell Minute Replenishment**
(877) 501-2233
Cell phone minutes can now be issued by the DSHS call center agents via mailing the minute voucher to the customer. Anyone needing access should call our contact center at to verify their service is through covered providers.
Shelter
Snohomish County
https://www.snohd.org/471/Cold-Weather-Shelters
Cold Weather Shelters

Cocoon House – Youth ONLY
425-259-6042

Showers . Bathrooms & Laundry

2720 Rockefeller Ave, Everett WA, 98201
Open Monday through Friday, 9am-6pm, hygiene kits available.
For more information contact (425)285-7700

19726 64th Ave W Lynnwood, WA 98036
Jean Kim Foundation has partnered with the city of Lynnwood, Verdant, and others to open the old emission testing facility in Lynnwood for bathroom (8am to 8pm) and shower (10am to 6pm) 7 days a week

Showers YMCA Monroe/Sky Valley
14033 Fryelands Blvd, Monroe 98272
Monday and Thursday beginning in May from 11am-1pm

North Snohomish County Outreach
Community Laundry Outreach
Offered as long as the laundromat is open and we have healthy volunteers
Free laundry offered to those in poverty, homelessness and/or impacted by Covid-19
Laundry supplies provided
Please do not come to the laundromat if sick
Keep 6 feet distance from others, no more than 10 people inside at a time
There will be no congregating inside the laundromat
Sack meal provided

- Smokey Point - Suds n Duds 3131 Smokey Point Dr
  TUESDAY 6:00pm - 8:00pm Last load in washer 7:00pm
  WEDNESDAY 10:00am - 12:00pm Last load in washer 11:15am

- Arlington - Laundry Station 102 W 5th St
  TUESDAY 6:30pm - 8:30pm Last load in washer 7:30pm

- Stanwood - Viking Laundry 8812 Viking Way
  THURSDAY 5:00pm - 7:00pm Last load in washer 6:15pm
Rental Assistance

Volunteers of America
Homelessness Prevention
2-1-1 or (800) 223-8156

Homelessness Prevention Program continues serving clients at imminent risk of homelessness remotely. Due to the eviction moratorium, clients don’t have to have any eviction notices to qualify for homelessness prevention/navigation services at this time. Please refer those who lost their income and not able to pay rent or experiencing other housing crisis to 211 to check eligibility and complete the Coordinated Entry assessment.

Landlord Negotiation
Joseph Harter (425) 212-2956 gharter@voaww.org

Tenants Union of Washington State
https://tenantsunion.org/
206-723-0500 Statewide Hotline

Trouble Paying Your Mortgage

Housing and Urban Development (HUD)
https://www.hud.gov/states/washington/homeownership/buyingprgms

Washington Homeownership Hotline
1.877.894.HOME

Washington State Department of Financial Institutions (DFI)
https://dfi.wa.gov/homeownership
(877) 746-4334

COVID-19 Mortgage Assistance for Washington Residents
https://dfi.wa.gov/homeownership/covid-19-mortgage-assistance-washington-residents

COVID-19 Guidance to Mortgage Servicers

Foreclosure Mediation Program
https://dfi.wa.gov/homeownership/washington-foreclosure-mediation-program
Food Security

For a current list of Snohomish County food banks including COVID 19 operating procedures, please see Attachment I.

For supplemental meals in the City of Everett, please see Attachment II.

Pandemic-EBT (P-EBT): Emergency School Meals Program
Starting June 30th families that are already receiving free or reduced meal benefits will be eligible for additional EBT funds until August 31st. If your child receives free or reduced meal benefits at school and you already have EBT benefits the additional funds will be automatically added starting June 30th. If you do are not receiving EBT benefits currently, apply at https://www.washingtonconnection.org/home/

Amazon now accepting EBT/SNAP Benefits
https://www.amazon.com/b?node=19097785011&ref_=omp_surl&tag=googhydr-20&hvasid=344008677029&hvpos=&hvexid=&hynid=7282846245977291436&hvone=&hvptwo=&hvtargid=kwd-317100788596&ref=pd_sl_5q12wfs5y7_b

Safeway and Albertson’s Special Hours:
https://www.safeway.com/steps-we-are-taking-at-your-grocery-store.html
Tuesdays and Thursdays from 7 a.m. to 9 a.m. for senior citizens, pregnant women and those with compromised immune systems.

WIC
www.parenthelp123.org
1-800-322-2588
WIC clinics in Snohomish County are providing services and issue benefits over the phone, rather than in-person. For families who may be interested in applying for WIC, they can search for the nearest clinic using or calling the Help Me Grow WA Hotline at.

Everett Community College will be serving as a distribution location for the Volunteers of America Everett Food Bank for the next three months. Snohomish County families will be able to pick up food 10 a.m. to 2 p.m. on Wednesdays from EvCC Parking Lot J (linked to Google Maps) near the Early Learning Center. Distribution starts this Wednesday, June 3.
Utility Assistance
Snohomish County Energy Assistance
https://snohomishcountywa.gov/552/Energy-Assistance
425-388-3880

:::NEW::: Energy Assistance Program – Temporarily Closing Phone Lines for New Applicants:

For new Applicants, if you have received an overdue bill and/or disconnect notice while you are waiting for the phone line to reopen, we have been informed you will not be shut off. Please call your heating provider to discuss any concerns.

For current Applicants, we will continue to call those who already have an appointment with us thru July. Once you have received your application packet, it may take up to 6 weeks from the date we receive your completed packet to inform you of your award amount. If your application is returned as incomplete, it will take longer to process your award amount. Please be sure you provide everything that is being requested. Meanwhile if you have any questions on whether you’ve been awarded a grant, please contact your heating provider.

Please note the phone line will not be active for accepting calls from June 29, 2020 thru August 2, 2020. All communications with current applicants will be handled by phone, email or mail.

Snohomish County PUD
COVID-19 Response
https://www.snopud.com/?p=3793

City of Everett Water Service
(425) 257-2111
Catholic Community Services (CCS) administers an, “Everett Water Utilities” program. If people are on Everett Water and get shut off notices, CCS has program that may be able to help. A shut off notice will be required to determine eligibility. Please call for more information.

Puget Sound Energy
Information on PSE COVID-19 response and debt relief programs.
Puget Sound Energy
https://www.pse.com/pages/bill-and-weatherization-assistance
PSE will not be disconnecting customers for non-payment during this time. Puget Sound Energy COVID-19 Pandemic Assistance Fund: The Crisis-Affected Customer Assistance Program (CACAP) has been created for customers who have had their household income significantly reduced after March 1, 2020. This $11 million fund provides a one-time bill credit equal to the cost of the energy your home used from March to August 2019 (up to $1,000). You can apply for CACAP while funds are available.

Salvation Army
The Salvation Army has limited utility assistance available for customers of Puget Sound Energy, contact suzanne.douff@usw.salvationarmy.org for more information or call (425)259-8129 EXT 235 Monday-Friday 8:30am-4pm.
Health Care

Medical Insurance

Washington Health Plan Finder

Health Insurance for undocumented individuals
How to apply
- Online: Visit Washington Healthplanfinder
- Mobile app: Download the WAPlanfinder app
- Paper: Application for Health Care Coverage (18-001P)
- Phone: 1-855-923-4633

SeaMar
(855) 289-4503
Sign up for health insurance or basic food benefits by phone

Emergency prescription refills
FAQ’s
https://www.nhs.uk/common-health-questions/medicines/where-can-i-get-an-emergency-supply-of-medicine/

Kaiser Permanente
https://wa-producer.kaiserpermanente.org/oic-emergency-order-covid-19/

COVID-19 Response
Providence
https://www.providence.org/patients-and-visited/coronavirus-advisory

Multi-Care – FREE e-visits for those with Covid-19 symptoms
https://www.multicare.org/virtualcare/

Skagit Regional Health
https://www.skagitregionalhealth.org/updates

Everett Clinic
https://everettclinic.com/medical-departments/urgent-care-walk-clinics
**Community Health Center**
https://www.chcsno.org/

**Kaiser Permanente**

**Sea Mar Everett**
https://www.seamar.org/coronavirus.html

**Public Charge Information**
DSHS WA Public Charge Information
Update March 17, 2020: The U.S. Citizenship and Immigration Services announced that, the agency will NOT consider “testing, treatment, nor preventative care (including vaccines, if a vaccine becomes available) related to COVID-19” in a public charge determination “even if such treatment is provided or paid for by one or more public benefits.”

**United We Dream**
Healthcare information and resources for undocumented families

**Telehealth tips for individuals receiving services**
https://www.hca.wa.gov/assets/program/fact-sheets-telehealth-tips-for-individuals-receiving-services.pdf

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**Washington State Department of Licensing**
https://www.dol.wa.gov/onlinesvcs.html
The Washington State Department of Licensing will temporarily close beginning March 31, 2020. Renew and manage your vehicles, boats, driver license, and addresses all in one place!

**Driver license expiration dates extended 90 days**
https://licensingexpress.wordpress.com/2020/04/04/driver-license-expiration-dates-extended-90-days/

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**Reentry Database**
The Washington State Library Program provides a Wiki on Institutional Reentry with links to resources that is updated regularly.
Emotional Health
Centers for Disease Control and Prevention
https://emergency.cdc.gov/coping/selfcare.asp
https://www.cdc.gov/childrenindisasters/helping-children-cope.html

Peak Resilience
Mental Health Guide

Snohomish County Music Project
http://scmusicproject.org/
(425) 258-1605 OR email info@scmusicproject.org
Providing music therapy services during the COVID-19 pandemic at no cost.

Washington Recovery Help Line
Monday-Friday 7am-12am, Saturday-Sunday 9am-10pm (866)789-1511
http://www.warecoveryhelpline.org/
Can provide emotional support to callers along with the ability to link callers to resources that could help with Mental Health, Substance Use, and Problem Gambling.

Teen Link
https://www.teenlink.org/
(866) 833-6546 Call from 6-10pm Monday through Friday
Teen Link is a platform that is accessible via text or phone where teens who are struggling with emotional health can talk and be listened to.

Emotional Wellness Toolkit
https://www.nih.gov/health-information/emotional-wellness-toolkit
NIH Wellness toolkits highlight evidence-based tips for living well and improving your health.

Care For Your Coronavirus Anxiety
https://www.virusanxiety.com/
Toolkits for anxiety and mental health in a global climate of uncertainty.

CrisisTextLine
Text “NAMI” to 741741 to chat with a trained crisis counselor.

DOH Behavioral Health Impacts Weekly Report

:::NEW::: Finding the Right Words to Talk with Children and Teens
Useful toolkit to find new ways to explain coronavirus and its implications with youth.

Parks

Meadowdale Park
https://snohomishcountywa.gov/Facilities/Facility/Details/Meadowdale-Beach-Park-56
A circuit course is available at Meadowdale park. Currently, there are only a few pieces, but offers a good option for physical activity. The course is located on the trail going down the gulch, which is a good workout, in and of itself.

Centennial Trail
https://snohomishcountywa.gov/Facilities/Facility/Details/Centennial-Trail-33
The Centennial Trail is 30 miles long and is a 10 foot wide trail. A great option for long walks or bike rides.

Gissberg Twin Lakes
A good spot for water activities and picnicking to get out of the house, located in the Smokey Point area.

Lake Stevens Community Park
https://www.snohomishcountywa.gov/Facilities/Facility/Details/Lake-Stevens-Community-Park-82
Located roughly, 0.5 miles east of the City of Lake Stevens, this park is an outstanding place to enjoy outdoor activities such as jogging or bike riding.

Logan Park
https://www.snohomishcountywa.gov/Facilities/Facility/Details/Logan-Park-85
The five-acre park is located at the corner of Logan Road and Locust way, north of the City of Brier in the area generally known as Alderwood. It includes a ballfield and a unique, landscaped playground that was completed in 2018. A paved walking / jogging path surrounds the park.

Fairfield County Park
https://www.snohomishcountywa.gov/Facilities/Facility/Details/Fairfield-County-Park-67
Eight multi-purpose athletic fields are currently located at this 38-acre park located immediately adjacent to the City of Monroe.

Meadowood Park
https://www.snohomishcountywa.gov/Facilities/Facility/Details/Meadowood-Park-80
A 2.2 acre property northeast of Marysville that is perfect for scenic walks and light exercise.

Forsgren Park
https://www.snohomishcountywa.gov/Facilities/Facility/Details/Forsgren-Park-110
This park has two practice soccer fields and two little league baseball diamonds. Additionally, there is plenty of paved parking available.

:::NEW::: Willis D. Tucker Community Park
Willis Tucker Community Park is a gently-sloped, forested 84-acre site immediately adjacent to the residential communities of Silver Firs and Snohomish Cascade, three miles east of Mill Creek.

Connectivity

See Attachment III for a complete list of internet and phone providers during COVID 19.

**Lifeline Cell Phones**
[https://www.freegovernmentcellphones.net/states/washington-government-cell-phone-providers](https://www.freegovernmentcellphones.net/states/washington-government-cell-phone-providers)

**Community Health Plan of Washington**
[https://www.chpw.org/for-members/member-center/featured](https://www.chpw.org/for-members/member-center/featured)

Individuals enrolled with Medicaid can access a free cell phone. Here is the link to CHPW’s Member Center Page regarding the Free Cell Phone program.

**DSHS Cell Minute Replenishment**
(877) 501-2233
Cell phone minutes can now be issued by the DSHS call center agents via mailing the minute voucher to the customer. Anyone needing access should call our contact center at to verify their service is through covered providers.

**Additional Cell Phone Minutes**
For those with working LifeLine cell phones, you may be eligible for additional monthly minutes during this time of social distancing. You must have the phone, in working order. To receive your additional minutes, contact:

- **Assurance Wireless**
  [https://www.assurancewireless.com/](https://www.assurancewireless.com/)
  888-321-5880
  *COVID-19 additional benefit: Unlimited domestic calling & texting plus an extra 6GB data free through 5/20/2020.*

- **Safelink**
  800-723-3546
  Online: safelinkwireless.com
  *COVID-19 additional benefit: Unlimited talk & text and an extra5GB data free through 4/29/2020.*

**Internet Service**
Comcast is offering new Internet Essentials customers 2 free months of internet service to help connect low-income families to the internet during this time. After the two free months, you can cancel the service, or continue and make payments. [https://www.internetessentials.com/covid19?fbclid=IwAR2NN4E1hhkWQITf9HpXgDjawBzsIWebTHaFCpXupSXY_0S_ihuDSeDHi](https://www.internetessentials.com/covid19?fbclid=IwAR2NN4E1hhkWQITf9HpXgDjawBzsIWebTHaFCpXupSXY_0S_ihuDSeDHi)

**Discounted laptops for nonprofits and low-income households**
[https://store.3rtechnology.com/tap.html](https://store.3rtechnology.com/tap.html)
Individuals must provide proof of income (standard documents such as EBT, Medicaid or SSD cards for example) and identification to purchase a computer. Nonprofits must upload their EIN document and number.
There are three types of laptops: Starter, Standard and Performance, and prices begin as low as $119. Ordering is simple – just select “Low Income” or “Nonprofit Organization” from “Customer Group” when creating your account, and upload your supporting documents.

**Face Masks**
Guidance on [cloth face coverings](https://www.health.wa.gov/coronavirus/health-professionals/professional-guidance/face-covers) (pdf) from the Washington State Department of Health
Learn [how to make a homemade mask](https://www.laborwa.gov/productivity-and-safety/covid-19/face-masks) (pdf) from the Department of Labor and Industries
How to [make a face mask](https://www.surgeongeneral.gov/coronavirus/2021-02-18-face-mask-guidance) from an old t-shirt from the Surgeon General
[CDC guidelines](https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/mASKS.html) around homemade cloth face coverings

**Pro-Social/Sober Support**
**Alcoholics Anonymous**
[https://www.aaonlinemeeting.net/](https://www.aaonlinemeeting.net/)

**Narcotics Anonymous**
[https://virtual-na.org/](https://virtual-na.org/)

**Unity Recovery**
[https://unityrecovery.zoom.us/j/2656499375?status=success](https://unityrecovery.zoom.us/j/2656499375?status=success)

**Suboxone Forum**
[https://www.suboxforum.com/](https://www.suboxforum.com/)

**Support Groups Central**
[https://www.supportgroupscentral.com/](https://www.supportgroupscentral.com/)

**LifeRing Secular Recovery**
[https://www.lifering.org/online-meetings](https://www.lifering.org/online-meetings)

**SOS**
http://www.sossobriety.org/on-line-groups

In the Rooms
https://www.intherooms.com/home/category/community-and-meetings/

Medication Assisted Recovery (MARA)
https://www.mara-international.org/

Online Support Groups

RelationalCenter.org
https://www.relationalcenter.org/onlinesupport/

To create an additional space for continued connection during these times of increased isolation we will be offering online video chat support groups starting Monday (3/16). These groups are free and open to the public. You are welcome to join us and invite your friends and family as well.

Connections App
https://www.addictionpolicy.org/connections-app

To help support individuals in recovery from substance use disorder, Addiction Policy Forum has partnered with CHESS Health to launch Connections, a free smartphone app that is scientifically proven to support patients in recovery by reducing relapse and promoting prosocial engagement.

Transportation

Everett Transit

Community Transit
https://www.communitytransit.org/

Effective at 5 a.m. on Friday, March 20, and until further notice, Community Transit will be implementing the following policy changes for public health and employee safety:

- All Community Transit buses will be fare free, except Swift Blue and Green lines.
- All Community Transit buses will board and exit through the rear doors only. The front door will remain accessible for ADA customers only. The front 10 feet of all buses will be available for bus drivers and ADA customers only.

Sound Transit
https://www.soundtransit.org/

Skagit Transit

Island Transit
https://www.islandtransit.org/

Federal Student Aid
Federal Student Aid
https://studentaid.gov/announcements-events/coronavirus
You may be able to temporarily stop making your payments. To provide relief to student loan borrowers during the COVID-19 national emergency, federal student loan borrowers can be placed in an administrative forbearance, which allows you to temporarily stop making your monthly loan payment. Read the borrower Q&As below to learn more, and contact your loan servicer to find out your specific options.

Multi-Lingual Information
Fact Sheets/Posters in different languages
https://www.doh.wa.gov/Emergencies/NovelCoronavirusOutbreak2020/FactSheet
https://www.snohd.org/501/Posters-for-Download

Multi-lingual Assistance with Unemployment Claims and Other Needs:
Call 425-977-6404 or email according to the links below;
1/ vpolovina@everettcc.edu (Bosnian)
2/ vkuno@everettcc.edu (Vietnamese)
3/ ccarbajah@everettcc.edu (Spanish)
4/ ichop@everettcc.edu (Russian)
5/ thibell@everettcc.edu (Vietnamese)
6/ davouni@everettcc.edu (Arabic/French)
7/ arahman@everettcc.edu (Farsi,Pasto)
8/ lbaydak@esd.wa.gov (Russian)
9/ taphkas@esd.wa.gov (chuukese)

Spanish Speaking Blog
https://medium.com/bienestarwa
The Department of Health recently launched a Spanish language blog. Please share widely with your community, organizations, friends, and neighbors.
Everett Community College
https://www.everettcc.edu/enrollment/hs-programs/events
Our Outreach Specialists will be hosting Virtual Admissions Workshops on May 5th and May 7th. Each workshop will cover our pathways and programs, how to pay for college, submitting your application, new student orientation, and student support services. Those interested should register ahead of time by selecting the date and time that works best for them.

This resource lists education companies offering free subscriptions due to school closures:
https://www.azfamily.com/news/continuing_coverage/coronavirus_coverage/online-learning-resources-for-parents-who-are-now-homeschooling-their/article_26b0abb8-6e3d-11ea-a9e3-1fdaf8e0891.html

The Office of Superintendent of Public Instruction (OSPI) published new guidance on student learning and grading throughout the remainder of the COVID-19 school facility closure.

Sno-Isle Libraries are closed.
https://www.sno-isle.org/
Any holds on checked out materials will be renewed
Libraries are expanding online access

Virtual Museum Tours/Coloring Books
https://www.travelandleisure.com/attractions/museums-galleries/museums-with-virtual-tours?fbclid=IwAR37YRRI_UJAYKFDITMx0cveylRiNHl5h8j8n7h09ap7tPsRgiT76ZEbc7zQ0
http://library.nyam.org/colorourcollections/

Giant list of ideas for being home with kids
https://docs.google.com/document/u/0/d/1o6kEgCKLnl3cyIm2hehhhSTIk7yRTdOC5x4J54wwCl/mobilebasic

Pregnancy and Parenting Support
Prepares For Life
https://preparesforlife.org/how-we-can-help/

Why Are we all stuck inside?
https://www.whyareweallstuckinside.com/
A toolkit to help explain to youth information about the coronavirus pandemic and societies’ reactions to it.

Childcare
School Districts are partnering with organizations to offer childcare for first responders and health care workers. See your local school district website for information for your area.

<table>
<thead>
<tr>
<th>School District</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arlington</td>
<td><a href="https://www.asd.wednet.edu/">https://www.asd.wednet.edu/</a></td>
</tr>
<tr>
<td>Darrington School District</td>
<td><a href="https://www.darringtonschools.org/">https://www.darringtonschools.org/</a></td>
</tr>
<tr>
<td>Edmonds School District</td>
<td><a href="https://www.edmonds.wednet.edu/">https://www.edmonds.wednet.edu/</a></td>
</tr>
<tr>
<td>Everett Public Schools</td>
<td><a href="https://www.everettsd.org/Page/31175">https://www.everettsd.org/Page/31175</a></td>
</tr>
<tr>
<td>Granite Falls School District</td>
<td><a href="https://www.gfalls.wednet.edu/">https://www.gfalls.wednet.edu/</a></td>
</tr>
<tr>
<td>Index School District</td>
<td><a href="https://indexschooldistrict.net/">https://indexschooldistrict.net/</a></td>
</tr>
<tr>
<td>Lake Stevens School District</td>
<td><a href="https://www.lkstevens.wednet.edu/">https://www.lkstevens.wednet.edu/</a></td>
</tr>
<tr>
<td>Lakewood School District</td>
<td><a href="https://www.lwsd.wednet.edu/">https://www.lwsd.wednet.edu/</a></td>
</tr>
<tr>
<td>Northshore School District</td>
<td><a href="https://www.nsd.org/">https://www.nsd.org/</a></td>
</tr>
<tr>
<td>Monroe School District</td>
<td><a href="https://www.monroe.wednet.edu/">https://www.monroe.wednet.edu/</a></td>
</tr>
<tr>
<td>Mukilteo School District</td>
<td><a href="https://www.mukilteoschools.org/">https://www.mukilteoschools.org/</a></td>
</tr>
<tr>
<td>Snohomish School District</td>
<td><a href="https://www.sno.wednet.edu/">https://www.sno.wednet.edu/</a></td>
</tr>
<tr>
<td>Stanwood-Camano School District</td>
<td><a href="https://www.stanwood.wednet.edu/">https://www.stanwood.wednet.edu/</a></td>
</tr>
<tr>
<td>Sultan School District</td>
<td><a href="https://www.sultanschools.org/">https://www.sultanschools.org/</a></td>
</tr>
</tbody>
</table>

YMCA of Snohomish County
https://ymca-snoco.org/covid

Boys & Girls Clubs of Snohomish County
https://bgcsc.org/

Parent Help Search Engine
https://www.parenthelp123.org/
Connecting parents with food, health and child care information

ChildCare Aware of Washington
https://info.childcareaware.org/coronavirus-updates
https://childcareawarewa.org/families/#whotocall

School District Meal Distribution
Snohomish County School District meal distribution List
## IRS Stimulus Checks/Economic 19 Impact Payments

**Economic Impact Payments** (Stimulus Checks Information)

**Registration for Economic Impact Payments for those who don’t normally file a tax return.**

**Check the status of your Stimulus Check.**

**Bank Accounts for stimulus payment direct deposit**

<table>
<thead>
<tr>
<th>School District</th>
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</tr>
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<tbody>
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<td><a href="https://www.everettsd.org/Page/31175">https://www.everettsd.org/Page/31175</a></td>
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<td><a href="https://www.monroe.wednet.edu/">https://www.monroe.wednet.edu/</a></td>
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<tr>
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<tr>
<td>Sultan School District</td>
<td><a href="https://www.sultanschools.org/">https://www.sultanschools.org/</a></td>
</tr>
</tbody>
</table>
It’s not too late for those who have never given their account information to the IRS. And it’s not too late for those who are unbanked to open a bank or credit union account and get stimulus payments faster, more safely, and for free -- directly deposited into their account!

Step 1: Get your bank or credit union account number. If you don’t already have one, open a safe and affordable certified Bank On account online.

Step 2: Visit the IRS’ website page on Economic Impact (stimulus) payments and sign up with your account number (starting today for those who did not file a tax return in 2018 or 2019, and next week for everyone else).

Special alert for benefit recipients who don’t file a tax return and have dependents
SSA, RRB recipients with eligible children need to act by Wednesday to quickly add money to their automatic Economic Impact Payment
The Internal Revenue Service today issued a special alert for several groups of federal benefit recipients to act by this Wednesday, April 22, if they didn’t file a tax return in 2018 or 2019 and have dependents so they can quickly receive the full amount of their Economic Impact Payment.

COVID-19 Relief Fund for WA Undocumented Folks
https://docs.google.com/forms/d/e/1FAIpQLSeBKrXPUghTKPdzGkaZ6c5uCVho_HfG6eMQAyw_s_U6ialjMg/viewform

Tax Filing Assistance
My Free Taxes – H&R Block
https://www.myfreetaxes.com/
## Attachment I

### Snohomish County Food Banks

<table>
<thead>
<tr>
<th>Food Bank</th>
<th>COVID 19 Procedures/Adjustments</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Arlington Food Bank</strong></td>
<td>No Changes</td>
</tr>
<tr>
<td>19118 63rd Ave Ne, Arlington, WA 98223</td>
<td></td>
</tr>
<tr>
<td>(360) 435-1631</td>
<td></td>
</tr>
<tr>
<td>Monday &amp; Friday 11:30-1pm, Wednesday 5:30-7pm</td>
<td></td>
</tr>
<tr>
<td><strong>Bethel Baptist Church</strong></td>
<td>Call for appointment</td>
</tr>
<tr>
<td>2625 Hoyt Ave, Everett</td>
<td></td>
</tr>
<tr>
<td>(425) 252-0249</td>
<td></td>
</tr>
<tr>
<td><strong>Concern for Neighbors</strong></td>
<td>Customers to remain in car, volunteers will bring food to car.</td>
</tr>
<tr>
<td>4700 228th St SW, Mountlake Terrace, WA 98043</td>
<td></td>
</tr>
<tr>
<td>(425) 778-7227</td>
<td></td>
</tr>
<tr>
<td>Every Tuesday 9:30-11:30am</td>
<td></td>
</tr>
<tr>
<td><strong>Crossview Church</strong></td>
<td></td>
</tr>
<tr>
<td>604 Ave C East</td>
<td></td>
</tr>
<tr>
<td>Snohomish, WA 98290</td>
<td></td>
</tr>
<tr>
<td>360-568-5886</td>
<td></td>
</tr>
<tr>
<td>Every Monday 10:30am-11:00</td>
<td></td>
</tr>
<tr>
<td><strong>Edmonds Food Bank/Edmonds Senior Food Bank</strong></td>
<td></td>
</tr>
<tr>
<td>828 Caspers Street Edmonds, WA 98020</td>
<td></td>
</tr>
<tr>
<td>425.778.2119</td>
<td></td>
</tr>
<tr>
<td>Follows Edmonds School District</td>
<td></td>
</tr>
<tr>
<td>Open/Closed policy</td>
<td></td>
</tr>
<tr>
<td>Monday 4-5:30pm &amp; Tuesday 9:30</td>
<td></td>
</tr>
<tr>
<td><strong>Edmonds Westgate Chapel Food Bank</strong></td>
<td></td>
</tr>
<tr>
<td>22901 Edmonds Way</td>
<td></td>
</tr>
<tr>
<td>Edmonds, WA 98020</td>
<td></td>
</tr>
<tr>
<td>Thursday 11:00am – 2:00pm</td>
<td></td>
</tr>
<tr>
<td>Emergency Bag Monday – Thursday</td>
<td></td>
</tr>
<tr>
<td>9:00am – 5:00pm</td>
<td></td>
</tr>
<tr>
<td><strong>Everett United Church of Christ</strong></td>
<td>CLOSED UNTIL FURTHER NOTICE</td>
</tr>
<tr>
<td>2624 Rockefeller, Everett</td>
<td></td>
</tr>
<tr>
<td>(425) 252-7224</td>
<td></td>
</tr>
<tr>
<td>Last two Mondays of the month from 9:30am-12:30 pm</td>
<td></td>
</tr>
<tr>
<td><strong>The Father’s House/Granite Falls Food Bank</strong></td>
<td></td>
</tr>
<tr>
<td>402 S Granite Ave. Granite Falls, WA 98252</td>
<td></td>
</tr>
<tr>
<td>360.691.5290</td>
<td></td>
</tr>
<tr>
<td>1st and 3rd Fridays of each month from 4:30pm-6:30pm</td>
<td></td>
</tr>
<tr>
<td><strong>Foothills Four Square Church</strong></td>
<td>Admitting a limited number of households at a</td>
</tr>
<tr>
<td>Address</td>
<td>Instructions</td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>17310 W Main St</td>
<td>time, stay in car until you are called inside.</td>
</tr>
<tr>
<td>Monroe, WA 98272</td>
<td></td>
</tr>
<tr>
<td>(360) 794-9849</td>
<td></td>
</tr>
<tr>
<td>Every Saturday at 10am</td>
<td></td>
</tr>
<tr>
<td><strong>Hand in Hand</strong></td>
<td>Call upon arrival, staff will come out to assist.</td>
</tr>
<tr>
<td>9502 19th Ave SE, STE F, Everett</td>
<td></td>
</tr>
<tr>
<td>(425) 374-2461</td>
<td></td>
</tr>
<tr>
<td>Mon – Fri 9:00-11:00 &amp; 1:00-3:00</td>
<td></td>
</tr>
<tr>
<td><strong>Lake Stevens Food Bank</strong></td>
<td>Customers to remain in car, volunteers will bring food to car.</td>
</tr>
<tr>
<td>2111 117th Ave NE</td>
<td></td>
</tr>
<tr>
<td>Lake Stevens, WA 98258</td>
<td></td>
</tr>
<tr>
<td>(425) 334-3430</td>
<td></td>
</tr>
<tr>
<td>Thursday 1:30-6pm</td>
<td></td>
</tr>
<tr>
<td><strong>Lynnwood Food Bank</strong></td>
<td>Customers to remain in car, volunteers will bring food to car.</td>
</tr>
<tr>
<td>5320 176th St SW, Lynnwood, WA 98037</td>
<td></td>
</tr>
<tr>
<td>(425) 745-1635</td>
<td></td>
</tr>
<tr>
<td>Wednesdays 11:00-5:00 &amp; Friday 10:00-1:00</td>
<td></td>
</tr>
<tr>
<td><strong>Maltby Food Bank</strong></td>
<td>Only one allowed inside from each family, others wait in the car. Specific directions for food bank use here: <a href="https://www.maltbyfoodbank.org/march-12-2020-food-policies-and-procedures-for-the-maltby-food-bank/">https://www.maltbyfoodbank.org/march-12-2020-food-policies-and-procedures-for-the-maltby-food-bank/</a></td>
</tr>
<tr>
<td>21104 86th Ave SE, Snohomish, WA 98296</td>
<td></td>
</tr>
<tr>
<td>(360) 668-7900</td>
<td></td>
</tr>
<tr>
<td>Thursday 2:15-4:45pm</td>
<td></td>
</tr>
<tr>
<td><strong>Marysville Food Bank</strong></td>
<td>Customers to remain in car, volunteers will bring food to car.</td>
</tr>
<tr>
<td>4150 88th St NE</td>
<td></td>
</tr>
<tr>
<td>Marysville, WA 98270</td>
<td></td>
</tr>
<tr>
<td>360-658-1054</td>
<td></td>
</tr>
<tr>
<td>Monday 9:00-11:00am for seniors 62+ &amp; disabled only</td>
<td></td>
</tr>
<tr>
<td>Tuesday 3:00-6:00pm &amp; Friday 9:00-11:00am</td>
<td></td>
</tr>
<tr>
<td><strong>Salvation Army Family</strong></td>
<td>Customers to remain in car, volunteers will bring food to car.</td>
</tr>
<tr>
<td>2525 Rucker Ave, Everett WA 98201</td>
<td></td>
</tr>
<tr>
<td>(425) 259-8129</td>
<td></td>
</tr>
<tr>
<td>Monday &amp; Friday 10:00am-1:00pm</td>
<td></td>
</tr>
<tr>
<td>Tuesday, Wednesday, Thursday</td>
<td></td>
</tr>
<tr>
<td>10:00am-3:00pm</td>
<td></td>
</tr>
<tr>
<td><strong>Seed of Grace – Allen Creek Community Church</strong></td>
<td>Closing at 3:00 on Tues, Wed &amp; Thurs</td>
</tr>
<tr>
<td>7302 44th Ave NE Suite B-2 Marysville, WA 98270</td>
<td></td>
</tr>
<tr>
<td>360-659-7335 ext. 212</td>
<td></td>
</tr>
<tr>
<td>Wednesdays between 1-2pm by appointment, inside our AC3 office.</td>
<td></td>
</tr>
<tr>
<td><strong>Sky Valley</strong></td>
<td></td>
</tr>
<tr>
<td>233 Sky River Parkway</td>
<td></td>
</tr>
<tr>
<td>Monroe, Washington 98272</td>
<td></td>
</tr>
<tr>
<td>Phone: (360) 794-7959</td>
<td></td>
</tr>
<tr>
<td><strong>Sky Valley Mobile Food Bank</strong></td>
<td>Site closed. Delivering emergency food boxes</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Index Community Church</strong></td>
<td><strong>Monday afternoons from 12:00 to 12:30 only. Call to request.</strong></td>
</tr>
<tr>
<td>---------------------------</td>
<td>---------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>Snohomish County Food Bank</strong></td>
<td><strong>No Changes</strong></td>
</tr>
<tr>
<td>1330 Ferguson Park Road, Snohomish, WA 98290</td>
<td>Tuesdays 3:00 pm – 6:00 pm, Fridays 10:00 am – 1:00 pm</td>
</tr>
<tr>
<td>Provide ID and a utility or other bill with your address at time of service</td>
<td></td>
</tr>
<tr>
<td><strong>Sultan Food Bank</strong></td>
<td></td>
</tr>
<tr>
<td>617 1st Street, Sultan, WA 98294</td>
<td>(360) 793-2400</td>
</tr>
<tr>
<td>Thursdays 5:00 pm – 7:00 pm, Fridays 9:30 am – 12:00 pm</td>
<td>Seeking donations as much as possible. With the increased demand on grocery stores, our grocery pickups have declined drastically. Looking for other staples like rice, pasta, canned goods and bread during this time.</td>
</tr>
<tr>
<td><strong>VOAWWW Everett Food Bank</strong></td>
<td>Customers to remain in car, volunteers will bring food to car.</td>
</tr>
<tr>
<td>1230 Broadway, Everett, WA 98201</td>
<td>Monday 10-1 (Seniors 55+/Disabled), Tues 3-6, Wed 10-1, Thurs 10-1</td>
</tr>
<tr>
<td><strong>The Village (VOA)</strong></td>
<td>Customers to remain in car, volunteers will bring food to car.</td>
</tr>
<tr>
<td>14 E. Casino Road, Everett</td>
<td>Tues 10-1</td>
</tr>
</tbody>
</table>
# Supplemental Meals in Everett

<table>
<thead>
<tr>
<th>Everett Gospel Mission</th>
<th>First Presbyterian Church (Dinner at the Bell)</th>
</tr>
</thead>
<tbody>
<tr>
<td>3711 Smith Ave, Everett</td>
<td>2936 Rockefeller, Everett</td>
</tr>
<tr>
<td>Sack lunches</td>
<td>Sack Lunches</td>
</tr>
<tr>
<td>7 days 11:30-12:00 &amp; 4:00-4:30 – ON SIDEWALK</td>
<td>Wednesdays 5:30-out – IN THE ALLEY</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Esther’s Place – WOMEN ONLY</th>
<th>United Church of Christ</th>
</tr>
</thead>
<tbody>
<tr>
<td>2936 Rockefeller, Everett</td>
<td>2624 Rockefeller, Everett</td>
</tr>
<tr>
<td>Sack Lunch</td>
<td>To-go Meals</td>
</tr>
<tr>
<td>Monday-Friday, 12:00 – 1:00 – KNOCK ON DOOR</td>
<td>Thursdays 5:00-out</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>First Church of Nazarene</th>
<th>First Baptist Church of Everett</th>
</tr>
</thead>
<tbody>
<tr>
<td>2502 Lombard, Everett</td>
<td>1616 Pacific Ave, Everett</td>
</tr>
<tr>
<td>Sack Lunches</td>
<td>To-go Meals</td>
</tr>
<tr>
<td>Mondays 12:00-out – IN THE PARKING LOT</td>
<td>Fridays 5:00-6:00 – SOUTH END OF BUILDING</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Everett Recovery Café</th>
<th>Vision Church</th>
</tr>
</thead>
<tbody>
<tr>
<td>2624 Rockefeller, Everett</td>
<td>1917 California St., Everett</td>
</tr>
<tr>
<td>Soup to-go</td>
<td>Sack Lunches – Knock on door</td>
</tr>
<tr>
<td>Tuesday through Saturday, 12:00-3:00</td>
<td>Tuesday, Wednesday, Thursday 11:00 – 2:00</td>
</tr>
<tr>
<td></td>
<td>Friday Night Dinner 5:00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Faith Lutheran Church</th>
<th>Lords Little Cooker</th>
</tr>
</thead>
<tbody>
<tr>
<td>6708 Cady Road, Everett</td>
<td>3185 Wetmore Ave Everett</td>
</tr>
<tr>
<td>To-go Meals</td>
<td>In the parking lot</td>
</tr>
<tr>
<td>Tuesdays 5:00-6:00</td>
<td>Saturdays 7:45a-8:45a</td>
</tr>
</tbody>
</table>
# Everett Free Meals

<table>
<thead>
<tr>
<th>Sunday</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
<th>Saturday</th>
</tr>
</thead>
<tbody>
<tr>
<td>Everett Gospel Mission, 11:30-Noon &amp; 4:00-4:30pm</td>
<td>Everett Gospel Mission, 11:30-Noon &amp; 4:00-4:30pm</td>
<td>Everett Gospel Mission, 11:30-Noon &amp; 4:00-4:30pm</td>
<td>Everett Gospel Mission, 11:30-Noon &amp; 4:00-4:30pm</td>
<td>Everett Gospel Mission, 11:30-Noon &amp; 4:00-4:30pm</td>
<td>Everett Gospel Mission, 11:30-Noon &amp; 4:00-4:30pm</td>
<td>Everett Gospel Mission, 11:30-Noon &amp; 4:00-4:30pm</td>
</tr>
<tr>
<td>Cocoon House, 10am-1pm Youth</td>
<td>Cocoon House, 4:30pm Youth</td>
<td>Cocoon House, 4:30pm Youth</td>
<td>Cocoon House, 4:30pm Youth</td>
<td>Cocoon House, 4:30pm Youth</td>
<td>Cocoon House, 4:30pm Youth</td>
<td>Cocoon House, 10am-1pm Youth</td>
</tr>
<tr>
<td>Central Lutheran Church, 5pm</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Carl Gipson Senior Center, 11am-Noon Seniors</td>
<td>Carl Gipson Senior Center, 11am-Noon Seniors</td>
<td>Carl Gipson Senior Center, 11am-Noon Seniors</td>
<td>Carl Gipson Senior Center, 11am-Noon Seniors</td>
<td>Carl Gipson Senior Center, 11am-Noon Seniors</td>
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<td>Carl Gipson Senior Center, 11am-Noon Seniors</td>
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<tr>
<td>Everett First Church of the Nazarene, Noon</td>
<td>Recovery Cafe, Noon-3pm</td>
<td>Vision Church, 11am-2pm</td>
<td>Faith Lutheran Church, 5pm</td>
<td>Vision Church, 11am-2pm</td>
<td>Vision Church, 11am-2pm</td>
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<tr>
<td>Carl Gipson Senior Center (SENIOR 60+) 3025 Lombard Ave</td>
<td>Everett First Church of the Nazarene 2502 Lombard Ave</td>
<td>First Baptist Church 1616 Pacific Ave</td>
<td>Vision Church 1917 California Ave</td>
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<tr>
<td>Central Lutheran Church 2702 Rockefeller Ave</td>
<td>Everett Gospel Mission 3711 Smith Ave</td>
<td>First Presbyterian Church 2936 Rockefeller Ave</td>
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<tr>
<td>Cocoon House (YOUTH Ages 13 to 24) 3530 Colby Ave</td>
<td>Everett United Church of Christ 2624 Rockefeller Ave</td>
<td>Recovery Café 2624 Rockefeller Ave</td>
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<tr>
<td>Esther’s Place (WOMEN &amp; CHILDREN) 2936 Rockefeller Ave</td>
<td>Faith Lutheran Church 6708 Cady Road</td>
<td>The Lord’s Little Cooker 32nd St. &amp; Wetmore Ave</td>
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</tbody>
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**Note:** All programs serve meals to go in response to COVID-19 virus

*Updated 6/1/2020*
# ATTACHMENT III
## Internet and Phone plans during COVID-19
The following resources are in alpha-order. Hyperlinks to source statements are provided for easy updates.

(*) items are Lifeline discounted or not specifically Lifeline

### Table of Contents
(CTRL+Click section to navigate to it)

- Federal Communications Commission
- Access Wireless
- Assurance Wireless / Solix
- *AT&T*
- Budget Mobile
- CenturyLink
- *Comcast / Xfinity*
- *Cricket Wireless*
- enTouch Wireless / Boomerang Wireless / Total Call Mobile
- Family Mobile (WalMart)
- i-Wireless (Kroger)
- *Inland Cellular*
- Life Wireless / Telrite
- Metro by T-Mobile
- *Seattle Information Technology*
- *T-Mobile*
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- YourTell America / TerraCom Wireless
- Q Link Wireless
- *Verizon*
- WITA-tel

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**Federal Communications Commission**

- Agency Waives Lifeline Program De-Enrollment Requirements Until May 29. [PDF found here](#).

**Access Wireless**

- No information at this time.

**Assurance Wireless / Solix**

- Unlimited Domestic Calling & Texting plus an extra 6GB* Data through 5/20/2020.
  - Extra data is one lump amount and does not increase monthly data allotment.

*AT&T*

Follow their [Relief Measures](#) or [COVID-19 Newsroom](#). The below is effective: April 2 through May 13, 2020.

- AT&T signed on to FCC Chairman Ajit Pai’s [Keep Americans Connected Pledge](#), in which companies pledge:
  - Not to terminate service to any residential or small business customers because of their inability to pay their bills due to disruptions caused by the coronavirus pandemic;
  - Waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
  - Open its Wi-Fi hotspots to any American who needs them.

- Unlimited AT&T Home Internet – All AT&T consumer home internet wireline customers, as well as Fixed Wireless Internet, can use unlimited internet data. Additionally, we’ll continue to offer internet access for qualifying limited income households at $10 a month through our Access from AT&T program.

- Helping You Work and Learn Remotely – Businesses, universities and schools can keep their teams and classrooms connected through conference calls and video conferencing with Cisco Webex Meetings with AT&T for 90-days, and seamlessly forward calls to both mobile and landline phones with AT&T IP Flexible Reach.

- Distance Learning – AT&T is underwriting expenses for a “one-stop” resource center to support eLearning Days from the State Educational Technology Directors Association (SETDA) available to all educators in schools to help them handle school closures and the increase in virtual learning due to COVID-19.

- More mobile hotspot data – We are automatically increasing mobile hotspot data by 15GB a month for each line on an unlimited plan that currently includes a monthly tethering allotment. That means if you’re on AT&T Unlimited Elite you’ll automatically get 45GB a month of tethering per line. Click here to see how to setup your mobile hotspot.

- What you want online, even easier – When you purchase or upgrade your device online, we’ll give you free express shipping, as well as waive or credit the activation, upgrade and restocking fees. We’re also giving wireless customers 20% off accessories when you order through att.com/accessories.
- **Curb-side pick-up** – When your order is ready, we will deliver it to your car. Existing customers can get curb-side pick-up for online orders at an open AT&T store.
- **Door-step delivery with virtual setup** – In select markets, AT&T Ready to Go will continue to bring the retail experience to you. Consumer and small business customers can get fast door-step delivery with no-contact virtual expert setup with eligible device orders.

**Budget Mobile**

- As of April 2017, Budget Mobile no longer provides Lifeline services.

**CenturyLink**

*All information is accurate through May 12, 2020.*

- **CenturyLink signed onto the FCC’s new “Keep Americans Connected” pledge** - in which companies pledge:
  - Not to terminate service to any residential or small business customers because of their inability to pay their bills due to disruptions caused by the coronavirus pandemic;
  - Waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
  - Open its Wi-Fi hotspots to any American who needs them.
- **Waive all data caps.** As part of our pledge to keep Americans connected, we’ve temporarily suspended all data usage limitations for residential and small business customers. There is nothing you need to do. We’re here to keep you connected.

*Comcast / Xfinity*

- **Xfinity WiFi Free For Everyone:** Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi. Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots, and then launch a browser.
- **Pausing Our Data Plan:** With so many people working and educating from home, we want our customers to access the internet without thinking about data plans. While the vast majority of our customers do not come close to using 1TB of data in a month, we are pausing our data plans for 60 days giving all customers Unlimited data for no additional charge.
- **No Disconnects or Late Fees:** We will not disconnect a customer’s internet service or assess late fees if they contact us and let us know that they can’t pay their bills during this period. Our care teams will be available to offer flexible payment options and can help find other solutions.
- **Internet Essentials Free to New Customers:** As announced yesterday, it’s even easier for low-income families who live in a Comcast service area to sign-up for Internet Essentials, the nation’s largest and most comprehensive broadband adoption program. New customers will receive 60 days of complimentary Internet Essentials service, which is normally available to all qualified low-income households for $9.95/month. Additionally, for all new and existing Internet Essentials customers, the speed of the program’s Internet service was increased to 25 Mbps
downstream and 3 Mbps upstream. That increase will go into effect for no additional fee and it will become the new base speed for the program going forward.

- **News, Information and Educational Content on X1 and Flex:** For those with school-age students at home, we've created new educational collections for all grade levels in partnership with Common Sense Media. Just say “education” into your X1 or Flex voice remote. To help keep customers informed, we also have created a collection of the most current news and information on Coronavirus. Just say “Coronavirus” into your X1 or Flex voice remote.

- **24x7 Network Monitoring:** Underpinning all of these efforts, Comcast’s technology and engineering teams will continue to work tirelessly to support our network operations. We engineer our network capacity to handle spikes and shifts in usage patterns, and continuously test, monitor and enhance our systems and network to ensure they are ready to support customer usage. Our engineers and technicians staff our network operations centers 24/7 to ensure network performance and reliability. We are monitoring network usage and watching the load on the network both nationally and locally, and to date it is performing well.

*Cricket Wireless*

- **New, limited time phone plan** – The new $15 plan comes with 2GB of data, unlimited talk and text, and will be available for a limited time. The plan is available to new and existing customers with no activation fee.

- **Adding data to capped and unlimited phone plans for a limited time.**
  - Automatically adding 10GB of data to capped plans for new and existing customers. That means if you’re on the $30/2GB plan or the $40/5GB plan, you’ll get an additional 10GB of data for mobile hotspot or smartphone use for two bill cycles. After two bill cycles, you will no longer receive the additional data.
  - Automatically adding 10GB of data to unlimited plans for new and existing customers. That means if you’re on the $55 unlimited plan without mobile hotspot, you will receive 10GB of data for hotspot use. If you’re on the $60 unlimited plan with 15GB of mobile hotspot, you’ll get an additional 10GB of data for mobile hotspot use. Both plans will receive the additional data for two bill cycles. After two bill cycles, you will no longer receive the additional data.

- **Fees Waived for Customers Financially Affected by COVID-19** – Cricket is committed to keeping our customers connected to family, friends, and the latest information. To help customers affected financially by the COVID-19 pandemic, we are now waiving processing fees for IVR payments and service reactivation. Customers can pay their bill by phone through Cricket’s Interactive Voice Response (IVR) system. Starting today, we are automatically waiving reactivation fees for customers.

**enTouch Wireless / Boomerang Wireless / Total Call Mobile**

- enTouch is powered by Boomerang Wireless. All Total Call Mobile customers were directed to enTouch.

**Family Mobile (WalMart)**
- No information at this time.

**i-Wireless (Kroger)**
- No information at this time.

**Inland Cellular**
- **Our retail locations are open.** We are operating with limited capacity and hours to serve you. Every store is disinfected at regular intervals and as an added precaution our staff are no longer touching devices, we will be happy to assist you verbally.
- **Our customer support team is working from home.** While you might hear life happening in the background when you call us, you can expect the same great level of service.
- **We will happily make accommodations to keep you safe.** Our employees are on standby for you. We are only a phone call, email, website chat or text message away. See the options for contacting us here.
- **We are encouraging customers to use online billing at this time.** Click here for more information on how to utilize our online billing.
- **We are committed to keeping communications active for our customers.** If you are concerned, please call our customer support team at 800-248-8822.

**Life Wireless / Telrite**
- **Standard plan still applies** – 1000 minutes per month, unlimited text and MMS, plus 1GB of data free/month.
- No new information at this time.
  - Media section of website has not been updated since 2016.

**Metro by T-Mobile**
- See T-Mobile below
- **Special discount offer** – We are offering a special discount plan with unlimited talk and text plus 2GB of capped high-speed smartphone data for just $15 a month through April 25th to help customers stay connected during these challenging times. Restrictions apply see details here. You can update your plan via the MyMetro app, or MyAccount.

**Seattle Information Technology**
- PDF document shares a map of available sites with public access to Internet.
- See Comcast information above.
- Comcast, Wave, InterConnection, PCs for People, and T-Mobile and Metro by T-Mobile all offer low-cost, high-speed Internet in Seattle, all for around $10 a month.
- Free and Discounted Devices can be found as well:
  - Free City Surplus Computers
T-Mobile

Find the latest on the President of Technology, Neville Ray’s, blog.

- T-Mobile signed on to FCC Chairman Ajit Pai’s Keep Americans Connected Pledge, in which companies pledge:
  - Not to terminate service to any residential or small business customers because of their inability to pay their bills due to disruptions caused by the coronavirus pandemic;
  - Waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
  - Open its Wi-Fi hotspots to any American who needs them.
- Unlimited smartphone data for the next 60 days – Beginning March 24th, 2020, all current T-Mobile and Metro by T-Mobile customers who have plans with data will have unlimited smartphone data (excluding roaming).
- Additional 20GB of data per month for the next 60 days – Soon T-Mobile will provide T-Mobile and Metro by T-Mobile customers an additional 20GB of mobile hotspot/tethering service for the next 60 days.
- Lifeline partners, extra free data up to 5GB per month for next 60 days – T-Mobile is working with our Lifeline partners to provide customers free extra data up to 5GB of data per month for the next 60 days.
- T-Mobile is also increasing the data allowance, free of charge, to schools and students using our EmpowerED digital learning programs to ensure each participant has access to at least 20GB of data per month for the next 60 days.
- T-Mobile is offering free international calling for all current T-Mobile and Metro by T-Mobile customers to Level 3 impacted countries.

ToledoTel

- Increased internet speeds free for the next six weeks – Students in Toledo, WA will receive an increase in Internet speeds, free of charge for six weeks, at their homes.

TracFone / Safelink

- Extra 5G of data for March and April 2020.
- Automated fast response system available – text 611611.
- Same reliable, high-quality service.

*U.S. Cellular

Information is accurate through the end of May 2020.
- Eliminated overage charges for those of you on legacy plans, including Shared Connect and other postpaid and prepaid plans with data limits, so you can use the data you need without worrying about your bill.
- Limited GB plans will no longer be held to throttle thresholds. To further enhance your experience, if you are currently on a limited 2GB or 6GB plan, your plan will not be throttled to 2G speeds at those thresholds.
- Extra data provided beyond your plan will be delivered at speeds that are suitable for standard definition video quality.
- Extra 15GB hotspot data for Unlimited Every day or Even Better plans. We’ve proactively, and automatically, provided you an extra 15GB of hotspot data to adjust to any shifting and varying work arrangements.

**YourTell America / TerraCom Wireless**

- No information at this time.

**Q Link Wireless**

- **Free Services** - Starting 3/16/2020 - 4/14/2020, Q Link will be providing all current and new customers with:
  - 5GB of High-Speed Data
  - Unlimited Talk & Text”

**Verizon**

Follow their [Emergency Management](#) page for more relevant information.

- Verizon signed onto the FCC’s new “Keep Americans Connected” pledge - in which companies pledge:
  - Not to terminate service to any residential or small business customers because of their inability to pay their bills due to disruptions caused by the coronavirus pandemic;
  - Waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
  - Open its Wi-Fi hotspots to any American who needs them.

**WITA-tel**

- No information at this time.