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## **Snohomish County Wins National Digital Award**

*Award acknowledges county's efforts to improve services and provide an efficient and effective government operations*

**EVERETT, Wash., July 11, 2018** – Today, the Center for Digital Government (CDG) and the National Association of Counties (NACo) announced the winners of the 16th annual Digital Counties Survey. Snohomish County received the sixth place award for counties in the 500,000 to 999,999 population category.

“As one of the fastest growing counties in the nation, it is important that Snohomish County continue to improve and evolve to deliver government services in a modern and efficient manner,” said Dave Somers, Snohomish County Executive.

“Continued improvement of our technology capabilities are key to outstanding resident-facing services, and operational efficiencies in Snohomish County.”

Over the past 24 months, the county has placed renewed emphasis on leveraging digital technology, especially in advancing the county’s “STEP” initiative, an Executive-lead program to realize efficient and cost-effective operations and enhance services to county residents. Investing in technology to achieve digital collaboration, improved communications, and paperless processing provides capabilities and value to residents and employees.

“Digital government services are about providing the online transactions and information residents need, but also providing the tools, technologies, data, and capabilities county staff need to provide efficient and effective services to residents,” said Trever Esko, County Chief Information Officer. “This recognition validates the strategies and programs we have initiated around improved mobile technology, new work execution platforms, and overall technology modernization.”

The Digital Counties Survey, conducted by CDG in partnership with NACo, identifies the best technology practices among U.S. counties, including initiatives that streamline delivery of government services, encourage collaboration and shared services, and enhance cybersecurity. County efforts that contributed to its recognition this year included the creation of the county’s first every strategic technology plan, and an expansion of regional services and partnerships. These regional capabilities include digital and “smart county” programs, engagement in regional transportation programs like the “Vision Zero” pedestrian safety initiative and the state’s Adaptive Signal Control project, and regional technology services delivered by the County to 24 local municipalities and government partners such as school districts, Community Transit, and the Snohomish Health District.

The full list of the 2018 Digital Counties Survey winners can be found at <http://www.govtech.com/dc/digital-counties/>

### **About Snohomish County Department of Information Technology**

The Department of Information Technology provides for the planning, management, control, security, operation, and use of county information services, backbone network, telecommunications, information processing, equipment, systems, data, computer workstations, connected devices, purchased services, and proprietary software. For more information about Snohomish County Information Technology, visit <https://snohomishcountywa.gov/InformationTechnology>