



Transition to VSP Vision Plan FAQ

Snohomish County Central Human Resource

Effective April 1, 2018, the County transitioned our vision plan from Regence to VSP. As a VSP member, you have access to care from great eye doctors, quality eyewear, and all at the lowest out-of-pocket costs. Please review these FAQs to familiarize yourself with this change.

1. Where can I learn about the new benefits?

Review the [VSP Plan Summary](#) and other information online at www.snohomishcountywa.gov/1029/Vision to learn about the plan features, including allowance increases for frames, many lenses are covered at 100% after a \$25 copay (in-network), and you can now get contact lenses once every plan year. This plan is based on a plan year, which begins April 1st and runs through the following March 31st.

2. Will I be issued a vision insurance ID card?

No. VSP does not issue ID cards. When making your appointment, tell the doctor's office you have VSP. There's no ID card necessary.

3. How do I review my VSP benefits?

Create an account at www.vsp.com to review your benefit information and search for providers. Create an account using the last 4 of your SSN. You will also have the option of printing an ID card, if you would like to have the card as a reference.

4. Where do I find doctors that are in-network?

You may choose a VSP network doctor, a participating retail chain, or any out-of-network provider. You will get the most out of your benefits and get greater savings with a VSP in-network doctor.

- To view VSP in-network doctors, go to www.vsp.com and click on "Find a Doctor" and search the "Choice" network – or simply call VSP at 800-877-7195 and identify yourself as a Snohomish County employee.
- Create an account at www.vsp.com to review your benefits, search for VSP in-network doctors, and view plan coverage details

To receive the lowest out-of-pocket costs, ensure your provider is "in-network" with VSP. Ask your provider if they are "in-network with VSP" to receive the in-network benefit. If they accept VSP, but are out-of-network, the out-of-network benefits apply.

5. Where can I get my eyewear?

Benefits are available through VSP network doctors, participating retail chains, or any out-of-network provider. Visit www.vsp.com to find a Premier Program location that carries a wide selection of featured frame brands, bonus offers and additional savings. Check out VSP's preferred online eyewear store at www.eyeconic.com.

6. Can I see a doctor at Costco or purchase eyewear at Costco (in-network)?

Not all of the optometrists and ophthalmologists that work with Costco are in-network with VSP. Before you visit the Optical Department, confirm that your provider is "in-network" with VSP. In order to confirm your optometrist or ophthalmologist is in-network with Costco, you will need to create an account on www.vsp.com and then do a provider search or call VSP at 800-877-7195 and identify yourself as a Snohomish County employee.

Once you are logged on to vsp.com, you can search for “Costco” by using the “Search by Office Name” in the “Find a Doctor” tab. Costco will be listed via the other search options available on the web site. If the Costco doctor is participating, he/she will be listed right above Costco and have the same address.

Eyewear purchased from Costco is covered under the in-network benefit. The frame allowance at Costco is \$65. As with any VSP participating provider, tell them you have VSP.