2016 OPA Statistics

Corrections Personnel Complaints
56 – Total
27 – Sustained
7 – Non-sustained
1 – Unfounded
9 – Exonerated
3 – Undetermined
9 – Pending
3 – Undetermined

2016 Complaints-Corrections
**Law Enforcement Personnel Complaints**

83 – Total
40 – Sustained
18 – Non-sustained
3 – Unfounded
4 – Exonerated
3 – Undermined
15 – Pending

2016 Complaints-Law Enforcement
**Corrections Internal Investigations**

2 - Total
1 - Sustained
1 - Non-sustained

**Law Enforcement Internal Investigations**

7 - Total
1 - Sustained
3 - Non-sustained
3 - Pending

**Shooting reviews**

2 - Total
1 - Within Policy
1 - Pending

**In-Custody Death Reviews**

2 - Total
2 - Within Policy

**Definitions of Investigation Dispositions**

Every personnel complaint and/or internal investigation must have a Finding; which is defined as a conclusion reached with respect to each allegation after completion of the investigation.

Findings must be one of the following:

**Unfounded**

The complainant admits to making a false allegation, the accused employee was not involved in the incident, or the incident did not occur.

**Exonerated**

The incident occurred, however, the employee’s actions were justified, lawful, and proper.

**Non-Sustained**

A. Cleared: There is sufficient evidence to prove the allegation is false or it is not supported by the facts.

B. Inconclusive: There is insufficient evidence to either prove or disprove the allegation.

C. The investigation revealed that the employee committed a violation(s) other than the original allegations(s). A new allegation would be alleged and a finding made.

**Sustained**
The allegation is supported by sufficient evidence to indicate that the employee committed one or more of the alleged acts.

**Undetermined**

This may involve but is not limited to the following:

A. The complainant withdraws the complaint;
B. The complainant cannot be located;
C. The complainant is uncooperative;
D. The accused member separates from the Office before the conclusion of the investigation.

**Current Trends**

66.4% of the 2016 complaints originated from internal sources within the department, leaving 33.6% of the complaints generated from the public.

The top three investigated potential policy violations from **CITIZEN COMPLAINTS** consist of the following:
1. Affirmatively Promoting a Positive Public Image= 39%
2. Knowing, Observing + Obeying all Written Directives, Policies and Procedures= 16.9%
3. Displaying Competent Performance + Achieving Competent Performance Results= 13%

The top three investigated potential policy violations from **INTERNAL COMPLAINTS** consist of the following:
1. Knowing, Observing + Obeying all Written Directives, Policies and Procedures= 20.4%
2. Use and Care of Office Property and Equipment= 19.1%
3. Displaying Competent Performance + Achieving Competent Performance Results= 17.8%

**Comparison to 2015**

Corrections complaints filed in 2015=38  (**47% increase in 2016**)
Corrections Internal Investigations=3  (**33% decrease in 2016**)
Law Enforcement complaints filed in 2015=68  (**22% increase in 2016**)
Law Enforcement Internal Investigations=2  (**250% increase in 2016**)
Shooting Reviews=3  (**33% decrease in 2016**)
In Custody Death Reviews=2  (**equal to 2016**)