




## Before



Identify the community's greatest hazards. Coordinate response planning. Maintain the Emergency Operations Center for activation at any time.




Help people across the whole community understand and prepare for risks. Train with partners for the worst.




Ensure a duty officer is available around the clock, supporting incident responders and monitoring for signs of trouble.


## During




Prioritize protecting lives, including getting the right information to the right people at the right time.



Manage efforts to secure personnel, equipment, materials, shelter and other critical resources.




Coordinate response with partners. Help identify key objectives to speed recovery.




Track progress on objectives, assess impact, and identify next steps.


## After



Connect public agencies, businesses and residents with recovery resources.



Use data to identify repairs to infrastructure, or other projects, to limit future harm. Explore funding options.



Conduct after-action reviews to identify what worked and what didn't. Modify plans and procedures. Train on the lessons learned.