2016 OPA Statistics

Corrections Personnel Complaints
56 – Total
27 – Sustained
7 – Non-sustained
1 – Unfounded
9 – Exonerated
3 – Undetermined
9 – Pending
3 – Undetermined

2016 Complaints-Corrections

[Pie chart showing percentages of complaints]

- Sustained: 46.67%
- Non-sustained: 13.33%
- Unfounded: 15.00%
- Exonerated: 5.00%
- Undetermined: 18.33%
- Pending: 1.67%
Law Enforcement Personnel Complaints

83 – Total
40 – Sustained
18 – Non-sustained
3 – Unfounded
4 – Exonerated
3 – Undermined
15 – Pending

2016 Complaints-Law Enforcement
Corrections Internal Investigations
2 - Total
1 - Sustained
1 - Non-sustained

Law Enforcement Internal Investigations
7 - Total
1 - Sustained
3 - Non-sustained
3 - Pending

Shooting reviews
2 - Total
1 - Within Policy
1 - Pending

In-Custody Death Reviews
2 - Total
2 - Within Policy

Definitions of Investigation Dispositions

Every personnel complaint and/or internal investigation must have a Finding; which is defined as a conclusion reached with respect to each allegation after completion of the investigation. Findings must be one of the following:

**Unfounded**

The complainant admits to making a false allegation, the accused employee was not involved in the incident, or the incident did not occur.

**Exonerated**

The incident occurred, however, the employee’s actions were justified, lawful, and proper.

**Non-Sustained**

A. Cleared: There is sufficient evidence to prove the allegation is false or it is not supported by the facts.

B. Inconclusive: There is insufficient evidence to either prove or disprove the allegation.

C. The investigation revealed that the employee committed a violation(s) other than the original allegations(s). A new allegation would be alleged and a finding made.

**Sustained**
The allegation is supported by sufficient evidence to indicate that the employee committed one or more of the alleged acts.

Undetermined

This may involve but is not limited to the following:

A. The complainant withdraws the complaint;
B. The complainant cannot be located;
C. The complainant is uncooperative;
D. The accused member separates from the Office before the conclusion of the investigation.

Current Trends

66.4% of the 2016 complaints originated from internal sources within the department, leaving 33.6% of the complaints generated from the public.

The top three investigated potential policy violations from CITIZEN COMPLAINTS consist of the following:
1. Affirmatively Promoting a Positive Public Image= 39%
2. Knowing, Observing + Obeying all Written Directives, Policies and Procedures= 16.9%
3. Displaying Competent Performance + Achieving Competent Performance Results= 13%

The top three investigated potential policy violations from INTERNAL COMPLAINTS consist of the following:
1. Knowing, Observing + Obeying all Written Directives, Policies and Procedures= 20.4%
2. Use and Care of Office Property and Equipment= 19.1%
3. Displaying Competent Performance+Achieving Competent Performance Results= 17.8%

Comparison to 2015

Corrections complaints filed in 2015=38  (47% increase in 2016)
Corrections Internal Investigations=3  (33% decrease in 2016)
Law Enforcement complaints filed in 2015=68 (22% increase in 2016)
Law Enforcement Internal Investigations=2 (250% increase in 2016)
Shooting Reviews=3 (33% decrease in 2016)
In Custody Death Reviews=2 (equal to 2016)