2018 OPA Report Statistics

Corrections Personnel Complaints

76 – Total
49 – Sustained
9 – Non-sustained
1 – Unfounded
12 – Exonerated
2 – Undetermined
1 – Pending
2 – Closed (duplicate complaints)

Law Enforcement Personnel Complaints

81 – Total
47 – Sustained
18 – Non-sustained
3 – Unfounded
4 – Exonerated
5 – Undetermined
2 – Pending
2 – Closed (duplicate complaints)

Corrections Internal Investigations

6 – Total
4 – Sustained
2 – Non-sustained

Law Enforcement Internal Investigations

2 – Total
2 – Sustained
0 – Non-sustained

In-Custody Death Reviews

0 – Total
Definitions of Investigation Dispositions

PPM 1019.7.5/413.7.5
Each personnel complaint shall be classified with one of the following dispositions:

**Unfounded**
The complainant admits to making a false allegation, the accused employee was not involved in the incident, or the incident did not occur.

**Exonerated**
The incident occurred, however, the employee’s actions were justified, lawful, and proper.

**Non-Sustained**
A. Cleared: There is sufficient evidence to prove the allegation is false or it is not supported by the facts.
B. Inconclusive: There is insufficient evidence to either prove or disprove the allegation.
C. The investigation revealed that the employee committed a violation(s) other than the original allegations(s). A new allegation would be alleged and a finding made.

**Sustained**
The allegation is supported by sufficient evidence to indicate that the employee committed one or more of the alleged acts.

**Undetermined**
This may involve but is not limited to the following:
A. The complainant withdraws the complaint;
B. The complainant cannot be located;
C. The complainant is uncooperative;
D. The accused member separates from the Office before the conclusion of the investigation.
Current Trends
75% of the 2018 complaints originated from internal sources within the department, leaving 25% of the complaints generated from the public.

The top four potential policy violations as a percentage of total CITIZEN COMPLAINTS consist of the following:
1. Affirmatively Promoting a Positive Public Image – 28.9%
2. Knowing, Observing and Obeying all Written Directives, Policies and Procedures - 10.5%
3. Use of Force – 10.5%
4. Displaying Competent Performance and Achieving Competent Performance Results - 9.2%

The top four potential policy violations arising from INTERNAL COMPLAINTS consist of the following:
1. Insubordination – 14.6%
2. Use and Care of Office Property and Equipment (including all policies regarding vehicle collisions) – 11.6%
3. Knowing, Observing and Obeying all Written Directives, Policies and Procedures - 10.3%
4. Displaying Competent Performance and Achieving Competent Performance Results – 10.3%

Comparison to 2017
- Corrections complaints filed in 2018 = 76 (53 in 2017 - 43.4% increase)
- Corrections Internal Investigations 2018 = 6 (3 in 2017 - 100% increase)
- Law Enforcement complaints filed in 2018 = 81 (58 in 2017 – 39.7% increase)
- Law Enforcement Internal Investigations 2018 = 2 (1 in 2017 - 100% increase)
- In Custody Death Reviews 2018 = 0 (2 in 2017 - 100% decrease)

It should be noted that the increase in Corrections personnel complaints can be attributed to an arbitration decision regarding insubordination in reference to mandatory overtime. It should also be noted that the majority of the increase in Law Enforcement personnel complaints can be attributed to an increase in preventable collisions.