2019 OPA Report Statistics

Personnel Complaints

119 – Total
65 – Sustained
24 – Non-sustained
7 – Unfounded
18 – Exonerated
3 – Undetermined
2 – Vacated
2 – Closed

Internal Investigations

7 – Total
4 – Sustained
1 – Non-sustained
1 – Undetermined
1 – Closed

In-Custody Death Reviews

0 – Total

Use of Force Complaints

9 – Total (6 Total Incidents)
4 – Exonerated
3 – Non-Sustained
2 – Sustained (1 Incident, #PCC19-041)
Definitions of Investigation Dispositions

PPM 1019.7.5/413.7.5
Each personnel complaint shall be classified with one of the following dispositions:

**Unfounded**
The complainant admits to making a false allegation, the accused employee was not involved in the incident, or the incident did not occur.

**Exonerated**
The incident occurred, however, the employee’s actions were justified, lawful, and proper.

**Non-Sustained**
A. Cleared: There is sufficient evidence to prove the allegation is false or it is not supported by the facts.
B. Inconclusive: There is insufficient evidence to either prove or disprove the allegation.
C. The investigation revealed that the employee committed a violation(s) other than the original allegations(s). A new allegation would be alleged and a finding made.

**Sustained**
The allegation is supported by sufficient evidence to indicate that the employee committed one or more of the alleged acts.

**Undetermined**
This may involve but is not limited to the following:
A. The complainant withdraws the complaint;
B. The complainant cannot be located;
C. The complainant is uncooperative;
D. The accused member separates from the Office before the conclusion of the investigation.
Current Trends

Included in the 126 incidents, 249 violations were alleged. 80% of the 2019 allegations originated from internal sources within the department, leaving 20% of the allegations generated from the public.

The top four potential policy violations as a percentage of total CITIZEN COMPLAINTS consist of the following:

1. Affirmatively Promoting a Positive Public Image – 24%
2. Knowing, Observing and Obeying all Written Directives, Policies and Procedures - 5%
3. Use of Force – 4%
4. Observance of Criminal and Civil Laws- 4%

The top four potential policy violations arising from INTERNAL COMPLAINTS consist of the following:

1. Knowing, Observing and Obeying all Written Directives, Policies and Procedures - 22%
2. Use and Care of Office Property and Equipment (including all policies regarding vehicle collisions) – 18%
3. Displaying Competent Performance and Achieving Competent Performance Results – 10.5%
4. Insubordination – 9% (stopped including failure to show for overtime shift mid-year, would be 13.5% if included throughout year as in 2018)

Comparison to 2018

- Corrections complaints filed in 2019 = 52 (76 in 2018 – 32% decrease)
- Corrections Internal Investigations 2019 = 4 (6 in 2018 – 33% decrease)
- Law Enforcement complaints filed in 2019 = 67 (81 in 2018 – 17% decrease)
- Law Enforcement Internal Investigations 2019 = 3 (2 in 2018 - 50% increase)
- In Custody Death Reviews 2019 = 0 (0 in 2018 – no change)