



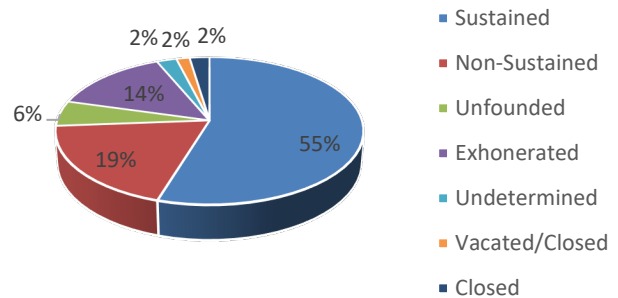
2019 OPA Report Statistics

Personnel Complaints

119 - Total

- 65 - Sustained
- 24 - Non-sustained
- 7 - Unfounded
- 18 - Exonerated
- 3 - Undetermined
- 2 - Vacated
- 2 - Closed

Personnel Complaints



Internal Investigations

7 - Total

- 4 - Sustained
- 1 - Non-sustained
- 1 - Undetermined
- 1 - Closed

In-Custody Death Reviews

0 - Total

Use of Force Complaints

9 - Total (6 Total Incidents)

- 4 - Exonerated
- 3 - Non-Sustained
- 2 - Sustained (1 Incident, #PCC19-041)



Definitions of Investigation Dispositions

PPM 1019.7.5/413.7.5

Each personnel complaint shall be classified with one of the following dispositions:

Unfounded

The complainant admits to making a false allegation, the accused employee was not involved in the incident, or the incident did not occur.

Exonerated

The incident occurred, however, the employee's actions were justified, lawful, and proper.

Non-Sustained

- A. Cleared: There is sufficient evidence to prove the allegation is false or it is not supported by the facts.
- B. Inconclusive: There is insufficient evidence to either prove or disprove the allegation.
- C. The investigation revealed that the employee committed a violation(s) other than the original allegations(s). A new allegation would be alleged and a finding made.

Sustained

The allegation is supported by sufficient evidence to indicate that the employee committed one or more of the alleged acts.

Undetermined

This may involve but is not limited to the following:

- A. The complainant withdraws the complaint;
- B. The complainant cannot be located;
- C. The complainant is uncooperative;
- D. The accused member separates from the Office before the conclusion of the investigation.



Current Trends

Included in the 126 incidents, 249 violations were alleged. 80% of the 2019 allegations originated from internal sources within the department, leaving 20% of the allegations generated from the public.

The top four potential policy violations as a percentage of total CITIZEN COMPLAINTS consist of the following:

1. Affirmatively Promoting a Positive Public Image – 24%
2. Knowing, Observing and Obeying all Written Directives, Policies and Procedures - 5%
3. Use of Force – 4%
4. Observance of Criminal and Civil Laws- 4%

The top four potential policy violations arising from INTERNAL COMPLAINTS consist of the following:

1. Knowing, Observing and Obeying all Written Directives, Policies and Procedures - 22%
2. Use and Care of Office Property and Equipment (including all policies regarding vehicle collisions) – 18%
3. Displaying Competent Performance and Achieving Competent Performance Results – 10.5%
4. Insubordination – 9% (stopped including failure to show for overtime shift mid-year, would be 13.5% if included throughout year as in 2018)

Comparison to 2018

- Corrections complaints filed in 2019 = 52 (76 in 2018 – 32% decrease)
- Corrections Internal Investigations 2019 = 4 (6 in 2018 – 33% decrease)
- Law Enforcement complaints filed in 2019 = 67 (81 in 2018 – 17% decrease)
- Law Enforcement Internal Investigations 2019 = 3 (2 in 2018 - 50% increase)
- In Custody Death Reviews 2019 = 0 (0 in 2018 – no change)