



2020 OPA Report Statistics

All Complaints and Inquiries

167 - Total

71 - Closed as Inquiries

96 - Complaint Investigations

Personnel Complaints / Internal Investigations

96 - Total

43 - Sustained

21 - Non-sustained

0 - Unfounded

24 - Exonerated

6 - Undetermined

2 - Vacated

0 - Closed

In Custody Death Reviews

0 - Total

Use of Force Complaints

13 - Total

0 - Sustained

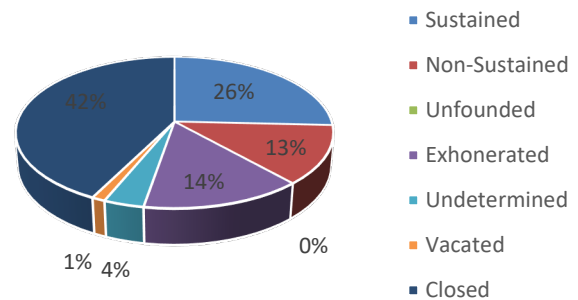
5 - Non-sustained

8 - Exonerated

In Custody Death Reviews

2 -- Total

Personnel Complaints and Inquiries





Definitions of Investigation Dispositions

PPM 1019.7.5/413.7.5

Each personnel complaint shall be classified with one of the following dispositions:

Unfounded

The complainant admits to making a false allegation, the accused employee was not involved in the incident, or the incident did not occur.

Exonerated

The incident occurred, however, the employee's actions were justified, lawful, and proper.

Non-Sustained

- A. Cleared: There is sufficient evidence to prove the allegation is false or it is not supported by the facts.
- B. Inconclusive: There is insufficient evidence to either prove or disprove the allegation.
- C. The investigation revealed that the employee committed a violation(s) other than the original allegations(s). A new allegation would be alleged and a finding made.

Sustained

The allegation is supported by sufficient evidence to indicate that the employee committed one or more of the alleged acts.

Undetermined

This may involve but is not limited to the following:

- A. The complainant withdraws the complaint;
- B. The complainant cannot be located;
- C. The complainant is uncooperative;
- D. The accused member separates from the Office before the conclusion of the investigation.



Current Trends

Included in the 96 complaints investigated, 154 violations were alleged. 41 of the 96 complaints investigated for 2020 originated from external (public) sources, 55 from internal (within the agency) sources.

The top four potential policy violations for Allegations in CITIZEN COMPLAINTS consist of the following:

1. Use of Force – 33.3%
2. Affirmatively Promoting a Positive Public Image – 24.7%
3. Observance of Criminal and Civil Laws – 16.7%
4. Knowing, Observing and Obeying All Written Directives, Policies and Procedures – 9.7%

The top four potential policy violations arising from Allegations in INTERNAL COMPLAINTS consist of the following:

1. Knowing, Observing and Obeying all Written Directives, Policies and Procedures - 28%
2. Use and Care of Office Property and Equipment (including all policies regarding vehicle collisions) – 25.6%
3. Displaying Competent Performance and Achieving Competent Performance Results – 15.9%
4. Insubordination tied with Maintain Acceptable Level of Availability for Work – 6.1% each

Comparison to 2019

- Corrections Complaint Investigations for 2020 = 16 (52 in 2019 – 69% decrease)
- Law Enforcement Complaint Investigations for 2020 = 80 (67 in 2019 – 40% increase)
- In Custody Death Reviews 2020 = 2 (0 in 2019)
- Citizen Inquiries were not recorded prior to 2020.